



CALLSIGN

Ohio Appreciates Professional Communications Operations

February 2016

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Callsign Editor: Dan Lutz (513) 476-6199 dlutz@westchesteroh.org

President's Message

It is with great hope that I begin this article by welcoming Spring! I'm not a fan of Winter, and even if I was an avid skier (which I'm not!), I think I would be sick of the snow and ice by now. But living in the great state of Ohio, I know to expect the unexpected! Good training for the career choice we've made as well, isn't it? Expecting the unexpected is what we "do." Part of providing service under those circumstances is equipping Telecommunicators. There is a great deal of planning and changing going on to equip us – digital radio communications, NextGen 9-1-1 planning, ESINet, funding, consolidations, minimum training standards, and more. Our industry is experiencing great change, which for many can also create great anxiety.

I've been studying business models for a class I'm taking and one of the things I've read about over and over again is the necessity of a foundation – core values. Successful companies expect change and know that progress involves new ideas...but the common denominator that exists with long-lasting successful companies is the constant commitment to their foundational values, this applies to us as well. Communication in public safety continues to require technology advancements for efficient, effective service, but the core foundation of what we do remains constant. Ohio APCO seeks to support each center and each Telecommunicator in the mission of providing excellent service in public safety communications. Taken from our purpose statement in the Constitution and By-Laws, Ohio APCO seeks to *"foster development and progress of the art of public-safety communications and intercommunications, and to promote, through example and active effort, cooperation in the correlation of the work and activities of the several town, city, county, state and federal public-safety agencies, and the communications units thereof, as well as to promote harmonious cooperation between these agencies of the United States and other such agencies upon member continents, to the end that the safety of human lives, the protection of property and the general welfare of all people may be benefited to the highest degree."*

Just like we're standing on the edge of Spring, we're also standing on the edge of some great changes in our industry, but with dedication to the core of what's made Ohio comm centers amazing for many years – all of you and the reason we do what we do.

February Chapter Events

Ohio APCO Executive Board Meeting

Wednesday – Feb. 24th, 2015 8:30 AM

Holiday Inn, 7007 North High Street (RT23 Just south of I-270 in Worthington)

Ohio APCO/NENA Combined Chapter Business Meeting

Wednesday – Feb. 24th, 2015 10:00 AM

Holiday Inn, 7007 North High Street (RT23 Just south of I-270 in Worthington)

Vendor displays open at 10:00AM

Lunch at noon

Business meeting starts at 1:00 PM

APCO - INTERNATIONAL

President

Brent Lee
City of Sparks, NV Police (Ret)
w.brent.lee@gmail.com

Board of Directors- North Central Region

Robin Tieman, RPL Missouri Chapter Cass County Comm. Harrisonville, MO robert@casscounty.com	Holly Wayt ENP, RPL Ohio Chapter City of Westerville Comm. Westerville, OH. holly.wayt@westerville.org
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Executive Council Representative

Matt Franke
Butler County Sheriff's Office
mfranke@butlersheriff.org
705 Hanover St.
Hamilton, Ohio 45011

Ohio APCO Executive Committee

President

Kelley Davidson
kdavidson@grovecityohio.gov

Immediate Past President

Jay Somerville
jsomerville@dublin.oh.us

Past President

Holly Wayt
Holly.wayt@westerville.org

1st Vice President

Satoru Persons
Persons.4@dps.ohio-state.edu

2nd Vice President

Lydia Frey
lfrey@dps.ohio.gov

Secretary/Treasurer

Mike Banks
mpbanks@gmail.com

Chapter Executive Council Delegate

Matt Franke
mfranke@butlersheriff.org

Chapter Commercial Advisor

Chris Zigo
Chris.zigo@motorolasolutions.com

Appointed Executive Committee Position

Lynne Feller
lcf911@aol.com

**Ohio APCO
Standing Committees/Chairs**

Constitution and By Laws Committee

2nd V.P. Lydia Frey, Chair
lfrey@dps.ohio.gov

Training

Matt Hanenkrath, Chair
mhanenkrath@co.lucas.oh.us

Nominating

Jay Somerville, Chair
jsomerville@dublin.oh.us

Holly Wayt

Holly.wayt@westerville.org

Mike Banks

mpbanks@gmail.com

Awards & Scholarship

Open

Legislative

Chapter Legislative Liaison, Jay Somerville
hsomerville@dublin.oh.us

Frequency Advisory

Bob Bill, Chair
Bob.bill@das.ohio.gov

Additional Designations

Joint Conference Committee

Rose Chambers
Roseanna.chambers@gmail.com

Ohio APCO CallSign Editor

Dan Lutz
dlutz@westchesteroh.org

Ohio ESINet PSAP Subcommittee Representative

Jay Somerville
jsomerville@dublin.oh.us

Ohio ESINet Technical Subcommittee Representative

Matt Franke
mfranke@butlersheriff.org

SIEC Representative

Matt Franke
mfranke@butlersheriff.org





Secretary/Treasurer Report

Mike Banks, RPL
Wadsworth Police Dept.

November 4th, 2015

- 10:00 a.m. **Vendor display: Emergitech, Sound Communications, RDT Concepts, Zuercher Technologies**
- 12:00 p.m. **Lunch provided by ID Networks, Inc.**
- 1:00 p.m. **Joint APCO and NENA Business Meeting**
- 2:00 p.m. **Open Networking Time**

APCO/NENA Business Meeting

Pledge of Allegiance & Welcome

Kelley Davidson and Lin Malott welcomed the attendees to the meeting. Satoru Persons led the group in reciting the Pledge of Allegiance.

Secretary & Treasurer Reports

Lydia Frey presented the treasurer’s report to the attendees. A motion was made and approved to waive the reading of the September meeting minutes.

APCO Executive Council/Directors Report

Matthew Franke was not in attendance.

Ohio 9-1-1 Program Office update

Ohio 911 Program Office – Rob Jackson not in attendance. Nick Levin and new AP Melissa Wulliger provided the update. 84 out of 88 counties have responded to the letter regarding the number of wireless PSAP’s in their county. 83 are in compliance.

They are expecting a few more this week. Deadline is 11/06/15. PSAP rules filed with JCARR. Not going through the process. On 12/10/15 at 0900 Hours at the Rhodes Tower – Hearing room – Public comment hearing will be held on PSAP rules. A suggestion was made to send an email out on this to everyone. Information will also be on the 911 web-site.

First Net Representative William Hinkle spoke and provided information on his new position as the senior policy advisor with First Net. He is reaching out to everyone and is available is needed for discussions on 911 PSAP communities

APCO Committee Reports

- **Conference & Gold Star**
 - Alan Fish and Rose Chambers not in attendance. Alan did relay a need for more Gold Star nominations. They only have three so far for 2015. The attendees were encouraged to “Like” the Gold Star Facebook page.
 - Working on dates for the 2016 APCO/NENA meetings. First meeting is tentatively set for 02/24/16. Will post as soon as it is finalized.
- **AFC/SIEC/700/800**
 - **Bob Bill:** submitted a 700 plan for the state of Ohio. All states working on a plan for their area. 8 new air to ground channels will be available. Everyone state signs off on an adjoining state. 24 former reserve channels.

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Legislative Report

- **Jay Somerville**: Requested the four counties that have not responded yet to the 911 program to try and do so ASAP. Encouraged the group to speak to the city and county officials prior to the JCARR meeting. Endorse PSAP standards. Don't want a free for all at the meeting with JCARR. Need a baseline for PSAP's in Ohio. Updated copy of standards on the 911.ohio.gov website. Nothing on the immediate horizon. Don't expect any pop-up's. Looking at bills, especially the budget. Looking at virtual vs single PSAP's. Trying to get a clear definition on this. Do we change this, create a new definition or leave along.
- **Constitution and Bylaws**
 - **Lydia Frey**: working with **Lynne Feller** on this. No changes at this time.
- **Commercial Advisory**
 - **Chris Zigo**: Recognized today's vendors / Fees being reviewed / asked for ideas. Will be purposing something in the next couple of weeks.
- **Training**
 - **Matt Hanenkrath**: Nothing right now/would like to bring back quarterly training. Contact Matt if interested in serving on the committee.

Awards and Scholarship

- **Lynne Feller**: Looking at individuals to chair and assist with this. **Thomas Page** from The Ohio State University is willing to assist. Once committee is formed Lynne will step aside. Gold Star awards – this committee should assist with this. Adjustment to categories for the gold star conference are needed.

Good of the Order Announcements

- Bill Hinkle – 911 readiness – NCMEC – adopting standards.
- Jay Somerville introduced **Nancy Nicodemus** from Dublin PD as their new operations manager for the Northwest Regional Emergency Communications Center.
- Bob Keck – double knee replacement – email or send him a note.
- 50/50 drawing – Bill Hinkle the winner.

Meeting adjourned.



NENA TRAINING

See: WWW.NENA.ORG
***For more information or
course registration forms,
please call NENA Head-
quarters at (800) 332-3911.***

Project on Broadband Implications for the PSAP – APCO Project 43 would explore the impacts of broadband on the public safety communications community. tycommunications community. This project could take 18 months with resulting new standards work stretching 3-4 years into the future. The project will also consist of several short term workgroups requiring member involvement. The end results should have a major impact on membership and the profession.

NJTI-TERT Committee Reorganization – The restructuring had proceeded as planned. Part of the effort involved reaching back to have all parties involved sign intellectual property rights agreements. The new committee process for NJTI-TERT will unfold over the next year, keeping the same calendar as previously during this transition year, however, the NJTI, LLC will have direct oversight of the process on behalf of its constituent members of APCO and NENA. NJTI, LLC is also working with FEMA/EMI to standardize and upload more TERT training online beyond the IS-144 basic course.

APCO-CALEA Partnership in Course Development – This partnership, where APCO would be a training arm for CALEA, would result in hiring one part-time (24 hour a week) curriculum developer to work solely on CALEA related training accreditation courses. The partnership should bring forth additional course offerings and an expanded number of contacts.

Certified Public-Safety Executive Program - Program participants will acquire the skills necessary to achieve executive leadership positions. For participants already in executive positions, the program will provide the opportunity for them to increase their understanding of leadership issues and hone their personal leadership styles. The program is composed of two online courses (12 weeks each) and a nine-day capstone course at APCO's headquarters in Daytona Beach, Florida. Graduates of the program will receive the designation of Certified Public-Safety Executive (CPE). The program is open to graduates of APCO's Registered Public-Safety Leader (RPL) Program or those with an associate's degree or higher. More information available at www.apcointl.org/cpe

Matt Franke
Chapter Executive Council Delegate



THANKS!

Both Ohio APCO and NENA Chapters want to express our gratitude to the following exhibitors for sponsoring the November meeting:

Emergitech
Sound Communications
Zuercher Technologies
RDT Concepts

The November lunch was provided by:

ID Networks

For the February meeting we thank the following vendors:

Lunch Sponsor:

Motorola Solutions

Exhibitors:

Zetron
Sound Communications
Tyler Technologies

The Chapters thank you all for supporting Ohio APCO and NENA

Any vendor wishing to participate at future meetings should contact Chris Zigo at cjzgo14@gmail.com for vendor/exhibit signup at \$100 or sponsoring lunch at \$1,200. Includes speaking opportunity and exhibiting.

Thank you to all who participated in sending in nominations for Gold Star 2015, you have made this a record breaking year. As of February 1st we had received forty-one nominations across the three categories of Solid Gold, Double Gold, and Gold Star Certificates. Eighty-three people are included in those nominations. I want to thank everyone who took the time to recognize the hard work of so many. The selection committee will be meeting before the Ohio APCO/NENA Chapter meeting on February 24th to determine this years winner in the Solid Gold and Double Gold categories. Be sure to check the Facebook page where the winners will be announced. We will be holding the luncheon during National Public Safety Telecommunicators Week in 2017 in conjunction with the state APCO/NENA conference.

Alan Fish
Gold Star Committee Chair
alan.fish@westerville.org



Visit us on Facebook

A Message From
Chris Zigo
Chapter Commercial Advisor

What time is it? When we ask ourselves this we already know the approximate time, but we often use the phrase to remind us of the next objective, goal, or purpose that we have planned in our mind. As professionals we have the calendar that prompts us to wonder what time it is quite often. For family and personal matters the routine and special events keep us asking the same question.

My wonderful wife Cathy retired last spring from the non-profit she served as a licensed social worker for three decades. For years we had our long term goal to set aside our full time careers and return to a life less demanding of our time, to smell the roses and do the things we enjoyed before child rearing and professional careers took center stage. As 2015 drew to a close Cathy asked me what time it is. Well there was work to be done and planning for the upcoming year of course, but the question reminded me that it was time to turn the page and open a new chapter. And so it was. Having worked with Ohio's APCO chapter for a number of years, I've found the dedication of Ohio's public safety professionals to be impressive and inspiring. To have served public safety, and help with planning and events has been personally fulfilling and professionally rewarding. As the page turns and a new chapter opens in our lives, I look forward to a new journey, and look back on a wonderful experience.

I would invite the fine community of commercial representatives that serve public safety in Ohio to further their service to Ohio's APCO chapter. As a commercial member in Ohio APCO, you already bring subject matter, expertise and energy to an organization of volunteers that is passionate and dedicated. Please contact me or any Ohio APCO board member to ask how you can help.