



# CALLSIGN

## Ohio Appreciates Professional Communications Operations

November 2014

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### President's Message

As I write the President's Message for this edition of the CallSign, each of you are probably dealing with the latest "quick impact" issue facing our communications centers: Ebola response. Over the past few years, we have faced several of these issues. Terrorism readiness, anthrax/white powder responses, pandemic flu, school violence and now Ebola. Whatever society is facing, our telecommunicators have to be prepared to handle the calls that will inevitably make their way into a 9-1-1 center for assistance. I am always proud to say that, no matter the emergency, Ohio's 9-1-1 professionals stand ready to respond. Managers, supervisors and telecommunicators have all learned to be prepared for whatever may occur in their communities. Staying aware of changing conditions, evolving scenarios and emerging trends is a must in our business. The public expects us to be prepared to provide help in any emergency. How can you stay ahead of the game? Your membership in Ohio APCO is an excellent way. Before the CDC guidance on Ebola response on September 29th, I had already been in conversations with other center managers and supervisors in our APCO circle discussing response strategies. We not only were discussing how to respond to an actual infectious disease call, but more importantly, how to properly screen calls so as not to cause an over response. My "network" starts with Ohio APCO and extends to APCO members nationwide. Take advantage of the partners you have in our association. By working together, we can continue to be prepared for whatever comes our way and, in turn, provide the highest level of service to the citizens in Ohio.

On a side note, I will not be with you at our November meeting due to a long planned out of state teaching commitment. I would like to thank Kelley Davidson for running the meeting this month. I know she will do great!

Until our February meeting, please continue to "keep them safe"!

Jay

### November Chapter Events

#### Ohio APCO Executive Board Meeting

Wednesday – Nov 5th, 2014 8:30 AM

Holiday Inn, 7007 North High Street (RT23 Just south of I-270 in Worthington)

#### Ohio APCO/NENA Combined Chapter Business Meeting

Wednesday – Nov 5th, 2014 10:00 AM

Holiday Inn, 7007 North High Street (RT23 Just south of I-270 in Worthington)

Vendor displays open at 10:00AM

Lunch at noon

Business meeting starts at 1:00 PM

**APCO - INTERNATIONAL**

**President**

John W. Wright  
APCO CPRA  
Riverside, CA  
rfanalyst@gmail.com

**Board of Directors- North Central Region**

Robin Tieman, RPL Missouri Chapter Cass County Comm. Harrisonville, MO robint@casscounty.com	Holly Wayt ENP, RPL Ohio Chapter City of Westerville Comm. Westerville, OH. holly.wayt@westerville.org
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**Executive Council Representative**

Matt Franke  
Butler County Sheriff's Office  
mfranke@butlersheriff.org  
705 Hanover St.  
Hamilton, Ohio 45011

**OHIO CHAPTER COMMITTEE CHAIRS**

**Activities & Membership**

Dan Lutz  
West Chester Township Communications

**Automated Frequency Advisor**

Paul Mayer  
APCO Local Advisor – OHIO  
[mayerp@apcointl.org](mailto:mayerp@apcointl.org)

**Constitution & Bylaws**

Terry Hamilton  
Ashland Co Sheriff's Office

**Emergency & Disaster Preparedness**

Frank Bowen  
Columbus Regional Airport Authority

**Callsign Newsletter**

Dan Lutz  
West Chester Twp. Communications

**Legislative Committee**

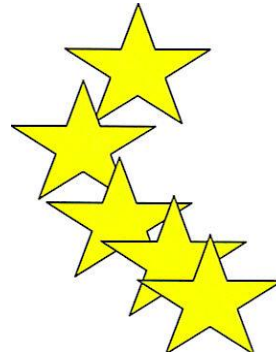
Jay Somerville, ENP  
Dublin, Division of Police

**Commercial Advisory Committee**

Chris Zigo  
Motorola Solutions Inc.

**Training**

Patrick Goldschmidt  
Shelby Co. Sheriff's Office



**OHIO  
GOLD  
STAR  
AWARDS  
PROGRAM**

**Are you ready? No, I'm not talking about the holidays or even the first snowfall of the year. Yes, all of those things are getting closer every day. I am talking about your nomination for a deserving coworker or an employee in your center, someone who deserves to be recognized for handling that difficult call in a professional manner and getting outstanding results. So what is the delay? 2015 is not far away. The Gold Star Committee has received several nominations so far in 2014. Certainly there are more out there. I understand being busy and prioritizing your time to accomplish what needs to get done. The nomination form is available on both the Ohio APCO and Ohio NENA website. The forms are also attached with the e-mailer that will be sent out again in November as a reminder to everyone to review the calls and commendations in your agency for 2014. The program speaks to the value of those nominated, the importance of their work in their respective communities, and the contributions they make in their center every day. The deadline for nominations is January 31<sup>st</sup> and the winners of the Double Gold, Solid Gold, Gold Star Certificate, and Gold Ribbon awards will be selected from those who are nominated and announced at the February APCO/NENA Chapter meeting in Worthington. All nominees and nominators will be recognized at the luncheon in Sandusky on April 15, 2015, at the conclusion of the Ohio APCO/NENA Conference. Also recognized at the luncheon will be the 2013 nominees, nominators, and their guests so Please, don't forget about us during that end of the year rush. We will be looking for you.**

**Alan Fish  
[alan.fish@westerville.org](mailto:alan.fish@westerville.org)**



**Secretary/Treasurer Report**

Mike Banks, RPL  
Wadsworth Police Dept.

**Sept. 10th, 2014**

- 8:30 a.m.      **Committee Meeting: APCO Executive Board**
- 10:00 a.m.    **Region 33 700/800Mhz Regional Public Safety Planning Meeting**
- 10:00 a.m.    **Vendor display: SunGard Public Sector, Sound Communications, Public Safety Systems, Inc.,**
- 12:00 p.m.    **Lunch provided by Sungard Public Sector**
- 1:00 p.m.     **Joint APCO and NENA Business Meeting**
- 2:00 p.m.     **Open Networking Time**

**Jay Somerville, Ohio APCO president** opened the meeting welcoming attendees, Anne Barr in reciting the Pledge of Allegiance.

**Secretary’s Report:** Mike Banks; asked for a motion to accept the May minutes as written and posted on the Ohio APCO’s website. Matt Hannenkrath motioned to accept, seconded by Kelley Davidson with no further discussion the motion carried with all in favor.

**Treasurer’s Report:** Mike Banks; as of September April 30, 2014; **APCO Checking - \$11,340.98, Money Market - \$27034.09**

**Gold Star/Conference, \$20367.24** Anne Barr motioned to accept, seconded by Rose Chambers with no further discussion the motion carried with all in favor.

**Executive Council Report :** Matt Franke was not present for a report. He will submit a report in the next 30 days which will be posted online.

**Joint Conference Committee:** Biannual Conference will be held at the Kalahari in Sandusky April 12-15, 2015. Registration will remain \$100 and "boss passes" for vendor show will be available. Chris Zigo will be making info available for the vendors soon. Conference Facebook Page:

<https://www.facebook.com/ohnenaapcoconference>

**Gold Star Committee:** Kadey Pinkston reported that emails have been sent, and 3 more emails to be sent out by end of year. Luncheon for 2013/2014 nominees and winners will be in conjunction with the 2015 conference. Brian Fontes, NENA's CEO will provide the keynote address.

**APCO Committee Reports:**

- **SIEC:** Paul Mayer; next meeting October 1<sup>st</sup> 10am at state EOC, Broadband Committee will be at 1pm
- **700MHz/800MHz/AFC:** Paul Mayer announced Bob Bill’s election as chair of the 700Mhz RPC. Bob thanked Paul for his years of service to APCO, RPC, and Ohio. Paul is a 39 year member, and has been doing frequency coordination for 25 years. His service and dedication has impacted everybody involved in public safety communications in Ohio.
- **Commercial Advisory:** Chris Zigo thanked vendors and commercial vendors that supported the meeting. November meeting lunch sponsor scheduled, still looking for additional exhibitors.
- **Training:** Matt Hannenkrath; still planning sessions for the April conference, contact Lydia Frey or Anne Barr if you know of a presenter or are interested in presenting. A call for papers announcement will be sent out online as well.

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- **Constitution & Bylaws:** Lynne Feller presented two quorum resolutions which were provided at the start of the meeting (see attached) to be reviewed by the membership. Proposed constitution and bylaws will be posted to the website for review. Voting on the resolution will take place at the next chapter meeting. A colorful marked up copy will be available to see the changes and a clean copy is available to view the finished document.

A chapter handbook will be created to help guide chapter leadership in the functions of the chapter membership, officer positions, committees, and chapter events such as the chapter conference.

Kelley Davidson expressed her appreciation for Lynne efforts and the other meeting members concurred. Jay Somerville encouraged attendees to review the final copy and emphasized that these changes are a method of succession planning to serve as a framework for future chapter officers, committee chairs, and members.

#### **ESINet Steering Committee Update:**

Jay Somerville advised the PSAP Operational Standards Task Force is working efficiently to create recommendations for standards. They will meet again on 9/18 at Dublin Police Department to review the recommended standards that will be submitted to the PSAP Operations Subcommittee.

PSAP Operations Subcommittee created a task force to create recommended operational standards. These standards are not final, will be reviewed by ESINet board and vetted by legislative rulemaking process. All standards recommended with service in mind. PSAP managers, and members will need to be ready to review and comment on these standards when they're published within the next two months. There will be an open comment period before they go before the rulemaking process. An official opportunity to have comments on record will be available during the rulemaking process as well. Ohio has never had PSAP Standards before and they may have a significant impact on PSAP operations. The next ESINet steering

committee meeting is on Thursday, October 2<sup>nd</sup> and will be in person.

There has been no attempt to hire a 911 administrator. They may need to reach out to legislature to ask for a remedy to further establish a 911 administrator position and job description.

As a team all members, from the PSAP and vendor community, need to press the issues before the legislature about the current state of our 9-1-1 system.

#### **For the Good of the Order:**

Jay Somerville; Check training section of the chapter website, Dublin hosting Public Safety Group next week - 2 day Advanced Fire and Telecommunicator Well-being.

Motion to adjourn made by Matt Hannenkrath, seconded by Lacie Miller with no further discussion the meeting adjourned at 2:30 p.m.





## THANKS!

Both Ohio APCO and NENA Chapters want to express our gratitude to the following exhibitors for sponsoring the September meeting:

**Sound Communications  
Public Safety Systems Inc.**

The September lunch was provided by:

**Sungard Public Sector Inc.**

For the Nov. meeting we thank the following vendors:

Lunch Sponsor:

**Intrado**

Exhibitors:

**ID Networks  
Bird Technologies  
Public Safety Systems**

**The Chapters thank you all for supporting Ohio APCO and NENA**

Any vendor wishing to participate at future meetings should contact Chris Zigo at [Chris.Zigo@motorolasolutions.com](mailto:Chris.Zigo@motorolasolutions.com)

## NENA Training



See: [WWW.NENA.ORG](http://WWW.NENA.ORG)  
*For more information or course registration forms, please call NENA Headquarters at (800) 332-3911.*