



CALLSIGN

Ohio Appreciates Professional Communications Operations

September 2014

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President's Message

Despite all of the changes in public safety communications, APCO remains the constant. Reflecting back on what will be my 30th year in public safety communications, I fondly remember my starting years as the "good old days". The only computer in the dispatch center was the LEADS terminal. There was no 9-1-1. CAD to us was "card aided dispatch". Yes, things seemed so much simpler. We look back on those days and think how "easy" life was in the communications center. Then you remember the 7-digit line calls you received with blood curdling screams coming from the caller who either wouldn't, or couldn't give you an address. Or the store clerk who had enough time to make the phone call to report the robbery, but dropped the phone before giving his/her location. You heard everything that was going on in the background, but were helpless without an ANI/ALI screen to give you a location. Or how about those open radio mics when you heard an officer struggling with a suspect but not a unit number? There was no unit ID or emergency banner, so you had to roll call every officer on duty to figure out who was in trouble. Technology has brought us a long way in a short amount of time. For those of you that have been in the field less than fifteen years, count yourself lucky that you never had to experience these feelings of helplessness. Helping is what we are programmed to do. When we can't do that, we feel powerless and frustrated. Technology helps fill that void.

Technology is not the answer to every problem. Although technology such as CAD, mapping, Phase II, NG9-1-1 and state of the art radio systems have been tremendous tools, it is still the telecommunicator, the radio technician, the responder that is well trained to use those tools that really makes the difference. Staying current on trends in the industry, best practices in our communications centers and continually training with these tools is how public safety remains successful. And all along, it has been APCO that has been the constant in our industry. No matter how much technology advances, no matter what new techniques are implemented, no matter what training challenges face our members, APCO is out front as the leader in public safety communications. APCO is the constant. **(Continued Pg. 2)**

September Chapter Events

Ohio APCO Executive Board Meeting

Wednesday – Sept 10th, 2014 8:30 AM

Holiday Inn, 7007 North High Street (RT23 Just south of I-270 in Worthington)

Ohio APCO/NENA Combined Chapter Business Meeting

Wednesday – Sept 10th, 2014 10:00 AM

Holiday Inn, 7007 North High Street (RT23 Just south of I-270 in Worthington)

Vendor displays open at 10:00AM

Lunch at noon

Business meeting starts at 1:00 PM

APCO - INTERNATIONAL

President

John W. Wright
APCO CPRA
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Board of Directors- North Central Region

Robin Tieman, RPL Missouri Chapter Cass County Comm. Harrisonville, MO robint@casscounty.com	Holly Wayt ENP, RPL Ohio Chapter City of Westerville Comm. Westerville, OH. holly.wayt@westerville.org
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Executive Council Representative

Matt Franke
Butler County Sheriff's Office
mfranke@butlersheriff.org
705 Hanover St.
Hamilton, Ohio 45011

OHIO CHAPTER COMMITTEE CHAIRS

Activities & Membership

Dan Lutz
West Chester Township Communications

Automated Frequency Advisor

Paul Mayer
APCO Local Advisor – OHIO
mayerp@apcointl.org

Constitution & Bylaws

Terry Hamilton
Ashland Co Sheriff's Office

Emergency & Disaster Preparedness

Frank Bowen
Columbus Regional Airport Authority

Callsign Newsletter

Dan Lutz
West Chester Twp. Communications

Legislative Committee

Jay Somerville, ENP
Dublin, Division of Police

Commercial Advisory Committee

Chris Zigo
Motorola Solutions Inc.

Training

Patrick Goldschmidt
Shelby Co. Sheriff's Office

(Continued from Pg.1)

Why am I an APCO member? Because you are an APCO member. Our strength is in our membership. Most importantly, the participation of that membership is critical. For those of you that are members, THANK YOU. And for those of you that are not members, come join us! We need you just as much as you need us.

Jay





Secretary/Treasurer Report

Mike Banks, RPL
Wadsworth Police Dept.

May 14th, 2014

8:30 a.m. Committee Meeting: APCO Executive Board

10:00 a.m. Vendor display: Sundance Systems, Creative Microsystems Inc., Motorola Solutions, PSSI, New World Systems

12:00 p.m. Lunch provided by Emergitech

1:00 p.m. Joint APCO and NENA Business Meeting

2:00 p.m. Open Networking Time – Conference Committee Meeting

Pat Goldschmidt, Ohio NENA president opened the meeting welcoming attendee and led in reciting the Pledge of Allegiance.

Secretary's Report: Mike Banks; asked for a motion to accept the February minutes as written and posted on the Ohio APCO's website. Anne Barr motioned to accept, seconded by Holly Wayt with no further discussion the motion carried with all in favor.

Treasurer's Report: Mike Banks; as of April 30, 2014; **APCO Checking-\$10,573.41, Money Market-\$27,029.53, Gold Star/Conference Checking- \$20,269.24.** Matt Hannenkrath motioned to accept, seconded by Holly Wayt with no further discussion the motion carried with all in favor.

Ohio APCO Nominating Committee: Jay Somerville took a moment to thank Danielle Klavinger for her 12.5 years of service to our chapter, wishing her a happy retirement, and that she return to a future meeting to be formally recognized by our chapter. Jay also informed the chapter the Frank Bowen had resigned as 1st Vice President. The nominating committee (Holly Wayt, Mike Banks and Matt Franke) presented an amended slate of candidates to account for Mr. Bowen's resignation: Recommendations for 2014 Slate of Officers: Jay Somerville-

President, Kelley Davidson-1st VP, Satoru Persons-2nd VP, Mike Banks-Secretary & Treasurer. Ron Bien motioned to accept, seconded by Lynne Feller. Anne Barr made a motion to elect the slate of officers, seconded by Pat Goldschmidt, with no further discussion and all in favor the new officers were elected. Satoru Persons, from the Ohio State University Department of Public Safety, took a moment to introduce himself to the chapter.

Installation of APCO Officers for 2014-2015:

Holly Wayt read the oath of office to the new slate of officers swearing them in for the 2014-2015 term.

Executive Council Report : Holly Wayt: **APCO Int'l. 2nd V.P. Candidates** - Cheryl

Greathouse from Georgia and Michael Jeffers from Nebraska are the two candidates that have been approved by the Credentials Committee to run for the position of 2nd V.P. of APCO Int'l. A detailed biographical sheet on Cheryl

Greathouse is posted on the Ohio APCO website as well as both candidates are listed on the APCO Int'l. site at <https://www.apcointl.org/about-apco/vote.html>.

Voting will begin on July 6th, so please take the time between now and then to review the data on both individuals and be informed when making your decision and casting your vote.

Life Members-Seven individuals have been approved to receive the Life Member Award at the upcoming conference in New Orleans; Martha Carter from Louisiana, Peggy Fouts from Washington, Margie Moulin from Oregon, Jim Acosta from CPRA Chapter, Kimberly Burdick from Montana, Rich Rybicki from Michigan and Joe Yurman from the Atlantic Chapter.

Governance Related Issues for Quorum Approval

Two issues will be presented to the Quorum for approval; first resolution will contain updates to certain provisions of the Bylaws with the intent being to have the Bylaws conform to what are current practices. These changes were recommended by legal counsel. The second resolution will pertain to the creation of a Group Corporate Membership Category for APCO's Commercial Members.

Annual Conference – The APCO Int'l. Annual Conference will be held in New Orleans, LA from August 3rd-7th, 2014. Educational sessions

and other confirmed program schedules can be accessed from www.apco2014.org.

APCO Institute – concerns have been heard and passed along to the executive director. Any concerns reference the institute should be forwarded to Jay Somerville, Matt Franke, and/or Holly Wayt.

Joint Conference Committee: Rose Chambers; Contract has been signed with Kalahari. Theme is “911, Breaking out of the Stone Age”. Save the date cards will be out in 30 days. Call for papers is out and available on the Ohio APCO Conference website. They need an opening speaker for either Sunday night or Monday morning.

Gold Star Committee: Kadey Pinkston; 47 nominations in 2013, 2014 nominations are open. The Ohio Gold Star Award program has a Facebook site at:

<http://www.facebook.com/ohiogoldstar>

APCO Committee Reports:

- **SIEC:** Matt Franke; Catching up on county interoperability projects, keep Matt up to date if you are currently working on one.
- **700MHz/800MHz/AFC:** Paul Mayer; nearly all 800Mhz rebanding completed. MARCS has 20-30% left to complete. 700MHz MARCS IP network is rolling out. Very little activity in the VHF/UHF area. The freeze on 800Mhz licenses have been lifted.
- **RPC:** Matt Franke; RPC will coincide with the September chapter meeting. Paul Mayer is stepping down as chair, an election for the new chair will be held.
- **Commercial Advisory:** Chris Zigo thanked exhibitors and luncheon sponsor for their participation in today’s event.
- **Constitution & Bylaws:** Lynne Feller; 90% of updates to C&B completed. Most updates are meant to align with APCO International’s bylaws. Developing a chapter guidebook to help guide chapter operations and the duties of its officers. Between now and September a final draft will be posted for review and

consideration. They will be presented to the chapter in September and a vote will be held in November.

ESINet Steering Committee Update: Jay Somerville stated that the state was closer to creating a 911 Administrator position. The DAS and State HR are working together to create and fill this position. The PSAP Operations subcommittee is moving forward with PSAP operational standards development process to create draft operational standards. Their goal is to draft recommended training and operational standards, once drafted they will go through the state mandated rule making process. Jay announced a meeting for the PSAP Operations subcommittee of the ESINet Steering Committee. The meeting will be June 5th at 1pm at Dublin PD. Let Jay Somerville know if you’re interested in participating on the PSAP operational standards subcommittee. Discussion ensued.

Sue Williams Tribute: Brad Brubaker shared some thoughts on the passing of member Sue Williams who passed away on March 13, 2014. He introduced Sarah Williams, Sue’s twin sister, who was in attendance for this meeting. A video presentation and slide show in remembrance of Sue was played.

For the Good of the Order:

- Pat Goldschmidt announced that he was contacted by the Columbus Dispatch about the Text to 911 Mandate on May 15. Not all PSAPs in Ohio are capable of handling text calls. The best method to reach 911 is still by making a voice call. Ron Bien stated that Hamilton County is one of the counties that have been handling text to 911 since November. They have had 4 text to 911 calls, one of which was a person texting 911 who was under duress because she did not feel safe at home.

Motion to adjourn made by Paul Mayer, seconded by Lin Malott with no further discussion the meeting adjourned at 2:15 p.m.
50/50 of \$98 awarded to Nancy Kolcan



THANKS!

Both Ohio APCO and NENA Chapters want to express our gratitude to the following exhibitors for sponsoring the May meeting:

**Sundance Systems
Creative Microsystems Inc.
Motorola Solutions
PSSI**

The May lunch was provided by:

Emergitech Inc.

For the Sept. meeting we thank the following vendors:

Lunch Sponsor:

SunGard Public Sector Inc.

Exhibitors:

**Sound Communications
Public Safety Systems Inc.**

The Chapters thank you all for supporting Ohio APCO and NENA

Any vendor wishing to participate at future meetings should contact Chris Zigo at Chris.Zigo@motorolasolutions.com



OHIO GOLD STAR AWARDS PROGRAM

Thank you to all those who sent in nominations for 2013. Congratulations to all the nominees and the winners. Gold Star is in full swing for 2014 and we are again looking for nominations. Don't forget to join us at the APCO/NENA Conference in Sandusky next April where the winners from 2013 & 2014 will be recognized. Be sure to look us up on Facebook and share the stories from your agency and those in your area. Thanks again.

Alan Fish
Alan.fish@westerville.org

NENA TRAINING



See: WWW.NENA.ORG
For more information or course registration forms, please call NENA Headquarters at (800) 332-3911.