



CALLSIGN

Ohio Appreciates Professional Communications Operations

February 2013

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President's Message

Welcome to the February edition of the Ohio Chapter of APCO's newsletter. I always look forward to February as we get to join each other once again in Columbus for our Chapter Meeting after our long break. February of course also brings us closer to warmer weather and I am a huge fan of that. Can everybody remember how nice it was last February? Almost a whole week of temperatures in the 70's before winter came back one last time. I would NOT complain if that happened again.

There are a lot of things to look forward to this year with Ohio APCO. As mentioned earlier our chapter meeting is coming up this month on February 27th. Prior to the business meeting and lunch our First Vice-President and Legislative Liaison, Jay Somerville, will lead a discussion regarding the latest developments in Columbus regarding the work of the State of Ohio Emergency Services Internet Protocol Network (ESINet) steering committee and its technical and operational subcommittees. This committee has a lot of tasks to complete, some with short deadlines. If you are a PSAP manager I hope that you've been able to complete and return the PSAP questionnaires disseminated by the committee that were due on February 1st. These questionnaires are gathering valuable information about PSAP operations and capabilities to help give committee members a complete picture of the current State of 911 in Ohio. A lot of concerns have been raised about the intent of the ESINet committee and our legislature. Jay will be on hand to address these concerns and provide an outlook for the future. For additional information visit <https://soh.sp.ohio.gov/sites/ESINet/SitePages/Home.aspx>

In April it's time for the biennial APCO/NENA Conference. The conference will be held April 14-17 at the Kalahari Resort in Sandusky. This will be the first conference in a long time that was held outside of Columbus. I understand that many of our Columbus area members are looking forward to the opportunity to finally get out of town for a conference. **(Continued Pg. 2)**

November Chapter Events

Ohio APCO Executive Board Meeting

Tuesday – Feb. 26th, 2013 4:00 PM

Holiday Inn, 7007 North High Street (RT23 Just south of I-270 in Worthington)

Ohio APCO/NENA Combined Chapter Business Meeting

Wednesday – Feb. 27th, 2013 10:00 AM

Holiday Inn, 7007 North High Street (RT23 Just south of I-270 in Worthington)

Vendor displays open at 10:00AM

Lunch at noon

Business meeting starts at 1:00 PM

APCO - INTERNATIONAL

President

Terry Hall
Director of emergency Communications
York-Poquoson-Williamsburg ECC
Williamsburg, VA.
president@apcointl.org

Board of Directors- North Central Region

Robin Tieman, RPL Missouri Chapter Cass County Comm. Harrisonville, MO. robint@casscounty.com	Julie Righter, ENP Nebraska Chapter Lincoln County Comm. Lincoln, NE. jrighter@lincoln.ne.gov
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Executive Council Representative

Holly Wayt, ENP, RPL
City of Westerville Communications
29 South State Street
Westerville, Ohio 43081

OHIO CHAPTER COMMITTEE CHAIRS

Activities & Membership

Dan Lutz
West Chester Township Communications

Automated Frequency Advisor

Paul Mayer
APCO Local Advisor – OHIO
mayerp@apcointl.org

Constitution & Bylaws

Terry Hamilton
Ashland Co Sheriff's Office

Emergency & Disaster Preparedness

Frank Bowen
Columbus Regional Airport Authority

Callsign Newsletter

Dan Lutz
West Chester Twp. Communications

Legislative Committee

Jay Somerville, ENP
Dublin, Division of Police

Commercial Advisory Committee

Chris Zigo
Motorola Solutions Inc.

Training

Patrick Goldschmidt
Shelby Co. Sheriff's Office

OHIO CHAPTER INTERIM COMMITTEE CHAIRS

Ohio Public Safety Communications Joint Task Force Representative

Lynne Feller
Wayne County Justice Center

The Kalahari resort is a fun place with lots of activities for adults and families. Their conference facilities are spectacular and it is looking like it's going to be a great event. I would like to thank our conference chair, Rose Chambers, training committee chair, Pat Goldschmidt, and corporate advisory chair, Chris Zigo, and every volunteer from the conference committee for all their work lining up the facilities, classes, and vendors to make this event a success. I'd list every volunteer and the task(s) they've taken here if I could but we'd run out of space. Do me a favor, when you're at the conference and see a conference committee member (who should be wearing a distinctive shirt) give them a pat on the back, shake their hand, and say "Thank you!"

More information on our conference is available at the Ohio APCO Webpage; look for the conference graphic on the right side of the page. Registration is open now. The \$100 registration is a great deal for four days of instruction, networking, and fellowship with your fellow professionals. Also, back again by popular demand, five "boss passes" for the exhibit hall on Tuesday will accompany every full registration. This gives your director, chief, sheriff, and others in command at your agency a chance to see the hottest products in public safety communications and a chance for our vendors to meet with key decision makers at your agency.

The 2013 Gold Star Luncheon will close out our conference on Wednesday, April 17. Every year we take time to honor those calltakers and dispatchers that went above and beyond the call of duty to serve their fellow citizens. The nominations have been gathered from around the state and the Gold Star selection committee will be selecting the award winners later this month. If you cannot make the conference please set aside time to attend this event. The stories of our fellow professionals making an impact on someone's life in some of the worst imaginable circumstances are truly inspiring. Registration details will be on our website. Once again my thanks go to Alan Fish and Carol Armitage for all the hard work that goes into gathering the nominations and setting up this wonderful event.

I hope to see everybody at our February chapter meeting and our upcoming conference. As always, our meetings and events are the best place to gather with your peers in our industry and learn first-hand about the current events affecting public-safety communications in Ohio. Also be sure to stay tuned to our website WWW.Ohioapco.org and Twitter feed, @ohioapco for the latest developments and news stories about public-safety communications in Ohio.



EXECUTIVE COUNCIL REPORT

Holly Wayt, ENP – City of Westerville
November 7th, 2013

Membership Cards

The last membership cards that were sent out did not have expiration dates printed on them. The intention is to have those cards be your permanent cards. This will save APCO approximately \$30,000 per year by eliminating the annual printing. It is my understanding that there will eventually be a place online to print a new version of the card if one is needed.

Policy Manual Changes

PM 4.8 Sunshine Fund

The policy was modified to allow donations to go to non APCO members in the profession and staff members of APCO who have the need. The amounts were changed from \$500 to \$1,000 and \$250 to \$500.

PM 8.4 Executive Director Search

The employee panel was removed from the Executive Director Search because it was awkward for the employees.

PM 13.6 Technology Leadership Award

The Horizon Award was changed to Technology Leadership Award to be more recognizable.

PM 13.10, 11, 12 Awards of Distinction

Categorizing all named awards under the Awards of Distinction to include the new Jack Daniels Award.

Membership

Renewal information was sent out on October 1st, all 2012 memberships will expire on December 31st. Please remember to send in renewals before that time.

Upcoming Events

Emerging Technology Forum is scheduled for Jan. 30-31 in Anaheim, California. Two day forum for public safety communications professionals who are interested in an overview of technologies that are on the horizon. The forum will cover; opportunities and challenges of Next Generation 9-1-1 networks, latest on

FirstNet and the public safety broadband network, opportunities to leverage innovation in the private sector and the need for cyber security in modern public safety networks. Visit <http://techforum.apcointl.org> for more information.

Also the 2013 Annual Conference & Expo will be held August 18-21 in Anaheim, CA. Visit www.apco2013.org for more info. To submit a session abstract go to https://s3.goeshow.com/apco/annual/2013/abstract_submission.cfm. Deadline for submissions is December 31st with speakers being notified by early March.

APCO Staffing Update

As of October 1st, two new employees were hired:

Joann Watts, Institute Online Coordinator and Jeanne Mallory, part time Institute independent contractor.

New Apps Available

PulsePoint – Pre-arrival solution designed to support public safety agencies working to improve cardiac arrest survival rates through improved bystander performance and active citizenship. Empowers everyday citizens to provide life-saving assistance to victims of sudden cardiac arrest. Application users who have indicated they are trained in CPR and willing to assist in case of an emergency can now be notified if someone nearby is having a cardiac emergency and may require CPR. If the cardiac instance occurs in a public place, the application will alert trained citizens in the vicinity of the need for bystander CPR simultaneous with the dispatch of advanced medical care. The application also directs these citizen rescuers to the exact location of the closest publicly accessible AED.

American Red Cross has developed new apps; Hurricane App., Earthquake App., and a First Aid App. The Hurricane App. and the Earthquake App. are designed to be more informational in nature, however, the First Aid App. according to the ARC website is fully integrated with 9-1-1, so you can call EMS from the App. at any time.



Wednesday November 7th 2012
Membership Meeting Minutes
By: Lin Malott for Danielle Klavinger

Special Session on Tuesday, November 6th

3:00 – 4:00 pm NENA and APCO
Board Representatives met with Rocky Nelson, Executive Director of the Ohio Organized Crime Commission of the State of Ohio Attorney General's Office. The purpose of this meeting was to establish a strategy for providing Human Trafficking training to Ohio Dispatchers.

Robert Fiatal, Executive Director of OPATA shared the existing curriculum designed for Law Enforcement.

Natalie Collins, Police Communications Technician from the Columbus PD and Theresa Flores, a survivor of Human Trafficking, have put together a curriculum specifically for Dispatchers. It will be taught at the Columbus Training Center on November 15th, 2012.

The Ohio NENA and Ohio APCO chapters will work with the Ohio Attorney General's Office and Columbus PD to launch a regional training schedule in 2013 for at least three training opportunities across the state in regional locations. If you are interested in more information, please contact a NENA or APCO Board Member.

Exhibitors

DeWolf & Associates
Evans Consoles
Motorola Solutions
P & R Communications
Relm Wireless

Lunch

The luncheon was sponsored by Motorola Solutions and P&R Communications Service – Thank you for your support of our organizations!

Meeting

Anne Barr, President of Ohio NENA and Mike Banks, President of Ohio APCO opened the meeting with the Pledge of Allegiance.

Secretary Report NENA

Lin Malott indicated that the Ohio NENA Minutes from the September meeting are on

the website and asked for a motion to approve them. Rose Chambers, Wood County, motioned to accept and second by June Johnson, Greene County.

Secretary Report APCO

Mike Banks motioned to waive the reading of the APCO minutes. Paul Mayer, APCO, motioned to accept and second by Kim Brandt of Van Wert County.

Treasurer Report NENA

Valerie DeRose, NENA Treasurer, Summit County submitted hard copies of the Treasurer Report. Motion to approve by June Johnson, Greene County and second by Rose Chambers, Wood County.

Treasurer Report APCO

Mike Banks, Wadsworth PD, reviewed the APCO Treasurer Report. The motion to approve was accepted by Alan Fish, Westerville PD and seconded by Paul Mayer, APCO.

National NENA Update

Bob Cobb, Development Director for NENA gave a National NENA Update.

Events: NENA Development Conference will be February 10-13th in Orlando Florida. 911 Goes to Washington will be March 17 - 20. 2013 NENA National Conference in Charlotte, NC June 15-20th.

Certifications: The next ENP certification test is in January of 2013. There are over 1,000 Certified ENP's across the country and if you'd like to test for this certification, the deadline for registration is December 17th. There is now a pretest available to assist in preparation. The ENP certification tests take place four times a year. If you miss the January test, there will be tests in April, July, and October of 2013.

There is also a Center Managers Certification Program (CMCP) that is a 40 hour class and offered in four states: MI, TN, NC and CA. The cost is \$1,000 for this course.

Bob suggested that if enough Ohio members are interested, this course could be offered in Ohio in April of 2014, the off year for the Ohio NENA/APCO Conference.

Update: The NENA PSAP Registry Data Base is being updated. Each PSAP should sign up for secure access with a code as this will become a stronger resource for NENA and all PSAPS across the country.

National APCO Update

Holly Wayt, Westerville PD, gave a National APCO update.

Holly announced a change in membership card distribution – APCO will no longer send out a new membership card every year. If you need a new membership card, there will be a way to print one off online.

Membership for APCO as a whole has increased by 2,500 since last year.

The Sunshine Fund policy changed to include non APCO member applications for grants.

The Horizon Award has been renamed to the Technology Leadership Award

The 2013 Annual APCO meeting will be held in Anaheim, CA from August 18 – 21st.

Holly urged for a response to call for papers.

An open discussion regarding Pulse Point, a mobile app, and American Red Cross apps for hurricanes and earthquakes were discussed to share ideas on how these apps may help and/or hinder the efforts of 911.

Ohio NENA District Reports

Janet Boland, Ashtabula County and NENA District 2 Representative, reported that an Address Planning Workshop took place in Ashtabula County and it was very successful for all attendees. In fact, Nancy Kolcan from Cuyahoga County attended the workshop, got a lot out of it and decided to attend the NENA/APCO meeting. Great job in networking and sharing resources across our districts!

June Johnson, Greene County and NENA District 3 Representative, reported that she will be retiring on December 12th. The NENA Board will send out a notice to all NENA Members to seek interested candidates to fill the District 3 spot. Thank you June, for your years of dedication to the Ohio NENA organization and to Public Safety. You will be missed!

Legislative Update by Jay Somerville

Jay Somerville, Dublin PD and Ohio legislative liaison for Ohio APCO and NENA, provided an update to activities relating to HB509. The Legislative appointments have been made, but the Governor's appointments have not been made yet. The caucus will meet next week and the two main asks will be: 1. Remove the sunset clause

from the wireless funding bill and 2) revise the ORC so that if an agency has been saving the wireless funds for NG911, that it is ok to begin using that funding for NG911 purposes.

Please reach out to Jay with any questions or concerns. JSomerville@dublin.oh.us

TERT Committee (Telecommunicator Emergency Response Task Force)

TERT has been active in New York coastal counties in response to Hurricane Sandy.

Ken Stewart, North Central EMS, is the Chairperson of this committee. He can be reached at kstewart22@yahoo.com or 419-499-2515. More information on TERT can be found at www.niti-tert.org

Commercial Committee

Chris Zigo, Motorola Solutions, thanked P & R Communications and Motorola Solutions for sponsoring lunch and gave an update.

Chris is working with all Commercial Committee vendors to secure sponsorships and vendors for the Ohio Conference in April of next year. Please contact Chris Zigo with name and contact information for any vendors that you would like to invite to participate. Chris can be reached at

Chris.Zigo@motorolasolutions.com

Conference Committee

The Kalahari in Sandusky will be the site of the 2013 Ohio NENA/APCO Conference, starting on April 14th. There will be room for up to 75 Vendor Booths. The first mailer for the conference will go out before the end of the year. There will be four training tracts – Dispatch, Supervisor, Technical, Next Generation. Please contact Pat Goldschmidt at Shelby County for training topics and suggestions. Pat needs ideas and instructors!

Training Committee

Pat Goldschmidt, Shelby County, reported that there will be a new Dispatcher training class offered at the Annual Ohio Conference for Human Trafficking. A call for papers went out on both websites and the national web site for conference training.

Round table sessions and a session for Dispatchers – Back to the Basics will also be added. There will be a training committee meeting on December 11th at the State EOC at 10:00 am. Please contact Pat Goldschmidt with questions and suggestions. [Pat-](mailto:Patrick.goldschmidt@shelbycountysheriff.com)

rick.goldschmidt@shelbycountysheriff.com

Gold Star Award Committee

Alan Fish, City of Westerville is seeking nominations for the 2013 Gold Star Awards. The 2013 Gold Star Luncheon will be on April 17th, 2013 and will be the closing ceremony of the State Conference. To date, only three nominations have been submitted. Nominations will close at the end of January, so please contact Alan if you are having trouble accessing the on line application or require additional information: alan.fish@westerville.org

Ohio APCO Nominations

Lynne Feller, Wayne County, is chairing the nomination committee along with Holly Wayt and Paul Mayer. The committee is seeking nominations for 2nd Vice President.

2013 Meeting Dates

February 27
May 15
September 11
November 6

Motion to Adjourn

Pat Goldschmidt, Shelby County made a motion to adjourn. Second by Janet Bolland, Ashtabula County. Meeting adjourned. The next meeting will be held February 27th, 2013.

Submitted by Lin Malott, DDTI, Ohio NENA Secretary on behalf of Danielle Klavinger, Lucas County, Ohio APCO Treasurer/Secretary.

NENA Training



See: WWW.NENA.ORG
For more information or course registration forms, please call
NENA Headquarters at
(800) 332-3911.



THANKS!

Both Ohio APCO and NENA Chapters want to express our gratitude to the following exhibitors for sponsoring the November meeting:

**DeWolf & Assoc.
Evans Consoles
Motorola Solutions
P&R Communications
Relm Wireless**

The November lunch was provided by:

Motorola Solutions

For the February meeting we thank the following vendors:

Lunch Sponsors

**Motorola Solutions
P&R Communications**

We are seeking vendors to round out the February meeting. The cost for exhibiting before chapter meetings is \$100 which supports the NENA and APCO chapters.

The Chapters thank you all for supporting Ohio APCO and NENA

Any vendor wishing to participate at future meetings should contact Chris Zigo at Chris.Zigo@motorolasolutions.com



APCO Member & Chapter Services Monthly E-Newsletter

January 2013

To APCO Chapters that I support as part of my duties as your chapter representative on the APCO Member and Chapter Services Committee.

**Atlantic
Ohio
Pennsylvania**

*******CHAPTER OFFICERS*******

Please present this information to your chapter members electronically and at meetings or presentations.

All chapter presidents and secretaries have database rights to pull their membership lists on demand from www.myapcointl.org. Login and click on "my chapter." If you are designed as a president or secretary, you should see download fields. Put 1/1/12 as the start date and 12/31/12 as the end date and click on "download all members." The excel file will download directly to your hard drive.

After January 1, you will need to pull two lists: expired members with 2012 dates and a current list with 2013 dates.

All of your members' contact information will be contained in the excel file. Voting privileges can be determined by viewing the column of information labeled, "Member Type." Any member type that includes "Full" has voting rights.

If your chapter's officers are not up to date, we need a member of leadership to complete the Chapter Contact Info Update form found at on the APCO website <http://apcointl.org/apco-membership/chapters/chapter-resources.html>

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**Membership Renewal Time**

**Full Tier 1 Dues**

\$92. Voting members of the Association, these Full Members must be employed by or retired from a government entity or a contractor of a government entity and are respon-

sible for the design, construction, installation, maintenance, command, and operation of public safety systems and supporting information systems

### **Full Tier 2 Dues**

\$120. If you work or reside in Louisiana, Oregon, or California, select this option for Full Membership.

Voting members of the Association, these Full Members must be employed by or retired from a government entity or a contractor of a government entity and are responsible for the design, construction, installation, maintenance, command, and operation of public safety systems and supporting information systems.

### **Associate Dues**

\$69. Individuals who perform non-administrative and/or non-supervisory functions within their public safety communications agency. Voting privileges are not extended to associate members.

### **Commercial Dues**

\$154. Individuals who supply products or perform services for public safety industry meet the qualifications of this member category. Voting privileges are not extended to commercial members.

## **Group Membership**

APCO's Group Membership allows agencies to offer benefits to **ALL** of their communications employees, not just a select few. With several different levels, we will be able to provide you with the level of membership that best fits your **ENTIRE** organization

For more information on Group Membership click the following link  
<http://apcointl.org/apco-membership/join-now/group-membership-faqs.html>

## **Membership Numbers for November 2012**

| <b>Category</b>      | <b>1/1/12</b> | <b>1/1/13</b> |
|----------------------|---------------|---------------|
| Associate            | 1900          | 2264          |
| Commercial           | 643           | 683           |
| Full Member          | 4055          | 4608          |
| Full Group Members   |               | 1104          |
| Online Group Members |               | 2382          |
| <b>Total Members</b> | <b>6598</b>   | <b>11041</b>  |
|                      |               |               |
| Group Agencies       | 93            | 255           |

**Now is the time to renew your membership!!!  
Our goal is 20,000 by Anaheim!!!**

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Emerging Technology Forum

January 30-31, 2013
Sheraton Park Hotel at the Anaheim Resort | Anaheim, California

SPECIAL OFFER!
REDUCED REGISTRATIONS RATES FOR FIRST 100 ATTENDEES

Due to a generous contribution, the first 100 people to register for the APCO's Emerging Technology Forum can attend for \$25 for both days. This offer is ONLY available to public safety practitioners. Don't miss out on your chance to SAVE!

[REGISTER HERE](#)

The [Emerging Technology Forum](#) brings together experts in the field of public safety communications to provide an overview of the ever-changing landscape and what you need to know for the future. We are excited to have well-known public safety figures such as Michael Locatis, Assistant Secretary of Cybersecurity and Communications, Dept. of Homeland Security and two members of the FirstNet Board, Craig Farrill, Wireless Telecommunications Executive and Kevin McGinnis, Chief/CEO of North East Mobile Health Services, speak at the Forum.

[Click here](#) to view the full program.

TABLETOP DISPLAYS

Attendees will have time during the breaks to visit the tabletop displays while at the Forum. Companies will be showcasing their latest equipment and technology, so be sure to take the time to meet with them and test it out for yourself! Interested in Showcasing Your Company? [Click here](#) for more information.

[Call for Paper Topics/Conference Tracks](#)

**79th APCO International Annual conference & Expo
Aug. 18-21, 2013 Anaheim, CA**

The Call for Papers invites APCO International members, industry associates, business professionals and educators to submit a written presentation for the Professional Development Track program, workshop or roundtable discussion at the APCO International 79th Annual Conference & Exposition.

Think of things that you would like to see at conference. Maybe you already have a presentation that you have used in the past that is perfect for the annual conference. Visit www.apco2013.org to submit your presentation.

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### **Atlantic Chapter 2013 Regional Chapter Conference October 14-16, 2013**



### **CALL FOR PAPERS**

The Atlantic Chapter of APCO (Association of Public Safety Communications Officials) invites you to present at the APCO – Atlantic Chapter 2013 Regional Conference, October 14-16, 2013, in Hyannis, MA. This is an excellent opportunity to be part of this great event and share your knowledge and expertise with the public safety communications community.

Proposals for quality presentations are now being accepted. The Atlantic Chapter welcomes proposals of interest to public safety professionals in all areas of public safety. Topics related to, but not limited to the following areas:

- Homeland Security
- Management, Supervision, Development and Planning Strategies
- Telecommunicator Training, Hiring and Retention
- New Radio System Technologies
- Interoperability of Communications Systems
- NG9-1-1 and New Response Technology
- ADA, FCC, Legislative and Regulatory Issues
- Emerging Technologies and Applications
- Emergency Preparedness, Response and Situational Awareness
- Local, State and National Telecommunications Issues
- Current Events and Hot Topics, Lessons Learned

Presentation proposals must include the following information:

Presentation proposals of 45 – 50 minutes in length, if additional time is required please indicate length of presentation in minutes for scheduling purposes.

Biography of the presenter(s).

Brief description of the presentation in 75 words or less that will be used in the official program guide.

Date and place the presentation was last presented as well as any date and location it will be presented prior to the APCO – Atlantic Chapter 2013 Regional Conference.

Panel and Roundtable presentation are permissible.

A completed "Presenter's Fact Sheet" entry form must be submitted with your presentation proposal.

Presentation must be submitted to Richard C. Boettcher by email with all supporting attachments at [rboettcher@napd.us](mailto:rboettcher@napd.us) or by mailing to Richard C. Boettcher, Director-Administrative Services Division,

North Andover Police Department, 1475 Osgood Street, North Andover, MA. 01845. He may also be reached at 978-683-3168 if you should have any questions.

Please submit proposals by June 30, 2013, for early selection consideration. Proposals will be accepted after this date and will be placed into the program if selected and program space allows.

### **International Awards Open January 1, 2013**

Do you know someone who is a star? Nominations for Telecommunicator, Director, Line Supervisor, IT, Radio Frequency, Trainer, Team and the new center Technology Leadership (formally Horizon) awards will begin being accepted in a new online format January 1, 2013 through April 1, 2013. Don't wait until the end to nominate your shining star, start thinking about who you would like to nominate now. Visit

<http://www.apco911.org/apco-membership/recognition/psap-awards> now for more information.

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Senior and Life Member Memberships

1. Life member nominations are due **February 1.**
2. Senior member nominations are accepted throughout the year, but if you want to present it to an individual at a specific meeting, you should file your nomination form at least 8 weeks in advance.
3. You may download a copy of the policy manual at www.apcointl.org/governance.
4. You must use the forms found in the policy manual sections 4.3 and/or 4.4 to submit your nominations.
5. You must use the designations found in 4.13 to complete 4.3 and/or 4.4.
6. It is almost impossible to successfully complete 4.3 and/or 4.3 without reading and following the criteria in 4.13. Ask me how I know.
7. Chapter presidents and secretaries have the ability to pull member rosters that include join dates to use in determining who in your chapter meets the minimum 15 years for Life member and minimum 10 years for Senior member.
8. If a member meets the specific criteria, you may nominate them for BOTH the Senior and Life member designations. The two member designations are specific and separate.

Don't wait until it's too late.

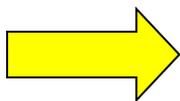
Scholarship Opportunities

Call for Applicants

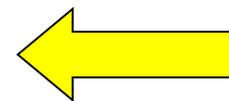
From **January 1 - March 31**, 2013, the APCO Institute is accepting applications for CAC/Silent Key Scholarships. These scholarships are available to qualified applicants who desire to continue their education in the field of public safety communications. Scholarship awards can be applied to all APCO Institute courses, APCO Virtual College (Jacksonville University) and attendance to the [APCO International Conference](#) in Anaheim (up to \$500).

For more information, click [here](#).

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### Chapter Leaders Telconferences Rescheduled



Tues. Feb. 26, noon Eastern

Thurs. Feb. 28, 2pm Eastern

The tentative agenda is the same for both meetings, so attend the session most convenient for you, or feel welcome to participate in both. Please encourage your fellow chapter officers to participate and forward to your up-and-coming leadership. Currently, the agenda includes:

- The APCO Awards Program
- The APCO Scholarship Program
  - Chapter Rosters

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Project 33 Submission Deadline is approaching!

In order to be recognized at the 2013 APCO Conference, your application must be completed and submitted online by April 1, 2013. The APCO Project 33 Agency Training Program Certification is a formal mechanism for public safety agencies to certify their training programs as meeting the Minimum Training Standards for Public Safety Telecommunicators. The standard specifies the minimum training requirements, in general, of personnel assigned to the public safety telecommunicator function, but recognizes the need to supplement these basic competencies with agency-specific information and existing equipment-use parameters. To learn more about the program and how to apply visit <http://acpointl.org> . If you have any questions about the program, please email P33@apcointl.org .



LOOK WHATS COMING UP



ND APCO Mini 2013 Conference

February 12-13, 2013
Gladstone Inn
Jamestown, ND

<https://www.facebook.com/pages/ND-APCO-Chapter/>

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## Louisiana APCO/NENA 2013 Symposium

April 22-24, 2013  
Paragon Casino Resort  
Marksville, LA

[www.louisianaapco.org](http://www.louisianaapco.org)

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Atlantic Chapter 2013 Regional Chapter Conference

October 14-16, 2013
Resort and Conference Center
Hyannis, MA

www.apco-atlantic.org/conference/htm

Event Assistance - Chapter Conferences

When your chapter conference is coming up, please use the Chapter Event Assistance Form to request APCO brochures and giveaways. This form ensures that we've got the correct shipping information and understand the quantities you need. Also, have your chapter conference listed on the APCO calendar by contacting Ann Russo in Membership services.

For more information go to

<http://www.apco911.org/new/membership/calendar.php>

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## APCO INSTITUTE

The APCO Institute has many classes available for your training needs. Many of these classes are being held throughout the area. Listed below are just a few of the co-hosted classes and I am sure the agencies co-hosting the class would appreciate your support in making their class a success.

### ACTIVE SHOOTER INCIDENTS FOR PUBLIC SAFETY COMMUNICATIONS

|                   |         |
|-------------------|---------|
| Daytona Beach, FL | 2-5-13  |
| Parker, CO        | 3-21-13 |
| Medford, MA       | 3-22-13 |
| Parker, CO        | 3-26-13 |

### COMMUNICATIONS CENTER SUPERVISOR

|                  |                      |
|------------------|----------------------|
| Sarasota, FL     | 2-11-13 thru 2-13-13 |
| Sturbridge, MA   | 3-4-13 thru 3-6-13   |
| Crystal Lake, IL | 3-13-13 thru 3-15-13 |

### CRISIS NEGOTIATIONS FOR TELECOMMUNICATIONS

|                   |         |
|-------------------|---------|
| East Hampton, NY  | 2-26-13 |
| North Andover, MA | 2-27-13 |

### CUSTOMER SERVICE IN TODAY'S PUBLIC SAFETY COMMUNICATIONS

|                   |         |
|-------------------|---------|
| Fort Smith, AR    | 2-4-13  |
| Daytona Beach, FL | 2-6-13  |
| Bridgeton, NJ     | 2-20-13 |
| Groveland, MA     | 2-24-13 |
| North Andover, MA | 2-26-13 |
| Medford, MA       | 3-21-13 |

### COMMUNICATIONS TRAINING OFFICER COURSE

|                   |                      |
|-------------------|----------------------|
| Crystal Lake, IL  | 2-6-13 thru 2-8-13   |
| Ford Smith, AR    | 2-23-13 thru 2-25-13 |
| Batavia, NY       | 2-26-13 thru 2-28-13 |
| Ithaca, NY        | 3-5-13 thru 3-7-13   |
| Missouri City, TX | 3-18-13 thru 3-20-13 |

### COMMUNICATIONS TRAINING OFFICER INSTRUCTOR

|                   |                    |
|-------------------|--------------------|
| Oklahoma City, OK | 3-4-13 thru 3-8-13 |
|-------------------|--------------------|

### DISASTER OPERATIONS AND THE COMMUNICATION CENTER

|                |         |
|----------------|---------|
| Fort Smith, AR | 2-11-13 |
| Sturbridge, MA | 3-7-13  |

### EMERGENCY MEDICAL DISPATCH INSTRUCTOR

|                   |                    |
|-------------------|--------------------|
| Oklahoma City, OK | 3-4-13 thru 3-8-13 |
|-------------------|--------------------|

FIRE SERVICE COMMUNICATIONS

Wayne, NJ 3-11-13 thru 3-14-13

FIRE SERVICE COMMUNICATIONS INSTRUCTOR

Oklahoma City, OK 3-4-13 thru 3-8-13

PUBLIC SAFETY COMMUNICATIONS STAFFING & EMPLOYEE RETENTION

Detroit, MI 3-1-13

PUBLIC SAFETY TELECOMMUNICATOR INSTRUCTOR

Oklahoma City, OK 3-4-13 thru 3-8-13

SURVIVING STRESS

North Andover, MA 2-28-13

To view all classes being held and register for an onsite or online class, go to [www.apointl.org](http://www.apointl.org).

On the left side of the page click on "Training & Certification", then "Schedule & Registration", then select a course to open from the drop down menu for class locations and dates. You can also register for any of the classes, right there online.

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[Here to serve.](#)

As your Chapter Representative on the Member & Chapter Services Committee please feel free to contact me with any questions or issues you feel I could be a help with. If there are any upcoming events or other information you would like posted in this newsletter, do not hesitate to forward the information to your Member and Chapter Services Committee representative and it will be forwarded to the committee for review and inclusion in upcoming newsletters. I may not know all the answers but I can certainly help to get you headed in the right direction.

Charlene

Charlene A. Fisk, RPL
Member & Chapter Services Committee
partment
Serving the Atlantic, Ohio
and Pennsylvania Chapters

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