



CALLSIGN

Ohio Appreciates Professional Communications Operations

September 2013

Jay Somerville, President (614) 410-4800

jsomerville@dublin.oh.us

Frank Bowen, 1st Vice President (614) 239-5043

fbowen@columbusairports.com

Kelley Davidson, 2nd Vice President (614) 277-1769

kdavidson@ci.grove-city.oh.us

Danielle J. Klavinger, ENP Secretary/Treasurer (419) 213-6567

dklavinger@co.lucas.oh.us

Callsign Editor: Dan Lutz (513) 476-6199 dlutz@westchesteroh.org

President's Message

"It's deja vu all over again". As I sat down to write my first President's Message, I could not help but think of this quote from baseball legend Yogi Berra. It seems very appropriate for this moment.

For starters, I am very humbled to be selected by the membership to lead the Ohio Chapter for a second time. If my 28 years in public safety communications have taught me anything, it is that there is no better avenue for learning and professional development than being an active member in Ohio APCO and APCO International. When I was first approached by Lynne Feller while attending a training class at Wayne County in 1987, I had no idea what a membership in APCO had to offer a guy just starting out as a telecommunicator. I can still remember filling out the application the next night and sending in my \$25 for the membership and thinking, "well at least I get a magazine about dispatching". That initial \$25 turned out to be the best investment I ever made in my career. This organization is about people. The opportunity to interact with other professionals, and learn from their experiences, makes membership in our organization invaluable. I am very proud to serve another term as your President.

It is an exciting time for public safety in Ohio. As we embark on our journey towards a Next Generation 9-1-1 network, statewide/nationwide data systems, radio interoperability and telecommunicator training standards, it seems like we've been down these paths before. Our initial push to bring 9-1-1 to Ohio back in 1985, the establishment of optional training standards in the late 1990s, our efforts to fund and implement phase II wireless 9-1-1 during the early 2000s, and the establishment of the SIEC nearly 10 years ago all followed very similar paths. With the help of our partners at the County Commissioner's Association, Ohio Municipal League, Buckeye State Sheriff's, Ohio Association of Chiefs of Police and others, these initiative are not only a possibility, they are quickly becoming realities. If we are to be successful in achieving these goals, we need participation

(Continued Pg. 2)

September Chapter Events

Ohio APCO Executive Board Meeting

Wednesday – Sept 11th, 2013 8:30 AM

Holiday Inn, 7007 North High Street (RT23 Just south of I-270 in Worthington)

Ohio APCO/NENA Combined Chapter Business Meeting

Wednesday – Sept 11th, 2013 10:00 AM

Holiday Inn, 7007 North High Street (RT23 Just south of I-270 in Worthington)

Vendor displays open at 10:00AM

Lunch at noon

Business meeting starts at 1:00 PM

APCO - INTERNATIONAL

President

Gigi Smith
Police Operations Manager
Salt Lake Valley Emergency Comm. Center
Salt Lake City, UT
gsmith@vecc9-1-1.com

Board of Directors- North Central Region

Robin Tieman, RPL
Missouri Chapter
Cass County Comm.
Harrisonville, MO.
robint@casscounty.com

Holly Wayt ENP, RPL
Ohio Chapter
City of Westerville Comm.
Westerville, OH.
holly.wayt@westerville.org

Executive Council Representative

Matt Franke
Butler County Sheriff's Office
mfranke@butlersheriff.org
705 Hanover St.
Hamilton, Ohio 45011

OHIO CHAPTER COMMITTEE CHAIRS

Activities & Membership

Dan Lutz
West Chester Township Communications

Automated Frequency Advisor

Paul Mayer
APCO Local Advisor – OHIO
mayerp@apcointl.org

Constitution & Bylaws

Terry Hamilton
Ashland Co Sheriff's Office

Emergency & Disaster Preparedness

Frank Bowen
Columbus Regional Airport Authority

Callsign Newsletter

Dan Lutz
West Chester Twp. Communications

Legislative Committee

Jay Somerville, ENP
Dublin, Division of Police

Commercial Advisory Committee

Chris Zigo
Motorola Solutions Inc.

Training

Patrick Goldschmidt
Shelby Co. Sheriff's Office

(Continued From Pg. 1)

by everyone in the public safety communications family. Whether you are asked to complete a survey, participate in a focus group, attend an informational session, host a PSAP tour or speak to a lawmaker, PLEASE make participation a priority. We can accomplish so much more as a unified profession than we can as a group of PSAPs. Although it may seem line déjà vu all over again, I believe we are blazing new ground. And by working together, we are positioning Ohio to be the new model for public safety communications excellence through strong partnerships, innovative technology solutions and superior customer service delivery. It's OK to glance over your shoulder and see where we have been, just be sure to stay focused on where we are headed. It is going to be an incredible ride!

Until next time, "Keep 'em Safe!"

Jay Somerville



LR Kimball will be holding a NextGen PSAP focus group meeting at the chapter meeting during the 10:00-12:00 committee time. This will be one of 5 to be held across the state on behalf of the Statewide ESINet Steering Committee to get input on technical and operational standards and consolidation. I would like to encourage as much attendance as possible.

Kimball will also do an informational presentation during the business meeting. Same encouragement to attend.

EXECUTIVE COUNCIL REPORT

Holly Wayt, ENP – City of Westerville
May 15th, 2013

Launch of AppComm

On April 23, 2013, APCO launched the Application Community – “AppComm” – a new website dedicated to public safety and emergency response apps. AppComm is the single, trusted online forum where public safety professionals, the general public, and app developers can rate and comment on apps, submit ideas for new apps to serve public safety needs, and suggest additional apps for inclusion on the site. APCO immediately received praise from U.S. Representatives Anna Eshoo and Doris Matsui, as well as public safety professionals. AppComm (www.appcomm.org) will help APCO continue its leadership role in fostering app development.

Narrowbanding

FCC reports that more than 10,000 public safety licenses are not in compliance with narrowbanding. They also remind licensees and coordinators that there is still time to bring these licenses into compliance. The Commission also reiterates that licensees who have not complied with narrowbanding mandate will face cancellation of their license and possible fines up to \$116,000. The Commission also reminds frequency coordinators that those licensees operating in 25 KHz bandwidth (wide band) will be protected as if operating in narrowband mode. The Commission will conduct an audit to cancel those licensees with wideband emission designators (i.e., 20K0F3E). For further information and details on this very important public notice, refer to DA 13-376.

700 MHz, 4.9 GHz, and 90.187 Trunking NRPMs

The FCC recently released three much anticipated Notice of Proposed Rule Makings. The trunking rulemaking modifies the current rules (as recommended by LMCC) to base assignment of channels on nonoverlapping for service and interference contour in lieu of 113 km distance separation. The FCC also now requires reverse engineering analysis and affords protection to mobile only licenses by defining the service area of operation as both service and interference contour. 700 MHz NPRM defines and clarifies regional planning roles and provides instructions to RPCs on plan changes and meeting announcements. The Commission also seeks comments on the requirement to migrate to 6.25 KHz operations in 700 MHz band. These are some of the points covered in the NPRM and there are other important rulings which do affect coordination and 700 MHz licensees. 4.9 GHz seeks comments on a number of issues such as band plan, coordination, point-point use, and aerial use. NPSTC has established a 4.9 working group to formulate a national band plan for 4.9 GHz. APCO will be chairing the frequency coordination working group.

Member numbers reported to the MCSC in April were as follows:

4/4/2013- Total: **16220**
Group Member Agencies 283

Events in Anaheim for Chapter Leaders – Save the date!

☐ Sunday, August 18 at 8:00 a.m. – 11:00 a.m.
– Chapter Leaders Training

☐ Wednesday, August 21 at 8:00 a.m. -9:30 a.m. – CAC and CCAM Breakfast with Chapter Officers

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Emerging Technology Forum

June 25 - 26, 2013
The Westin O'Hare
6100 North River Road
Rosemont, IL 60018
APCO 2013

Early bird registration ends on July 22, 2013 and Special Housing Blocks end on June 22, 2013. Flash Day was another success! 502 people registered during Flash Day! A 64% increase over last year!

New and Returning Initiatives for APCO 2013

☐ Blood Drive

This is will be our third year hosting the Blood Drive on Monday, August 19 from 12:00 p.m. – 6:00 p.m. at the Anaheim Convention Center Room 205B. Last year attendees donated 40 pints of blood to the host city community. An appointment can be made in advance online or you may donate onsite without an appointment.

☐ Session Evaluations and CEU Certificates

New this year, to aide in session tracking and CEU certificates, the attendee badges will be scanned as they enter each session. At the conclusion of conference, CEU certificates and session evaluations will be available via the Attendee Service Center. After you login, you will see a list of all your scanned sessions. Follow the instructions listed to complete a Session and Speaker Evaluation for each session you attended. If you do not evaluate a session, it will not appear on your CEU certificate. If a session is missing or incorrect, follow the instructions listed under the Edit Sessions Attended section. If you attended the Opening Session, Distinguished Achievers Breakfast and/or the Food for Thought Luncheon, you will need to manually add these sessions.

Once all evaluations are completed, click on CEU Certificate to print your certificate.

One Continuing Education Unit is awarded for each hour of instruction. This program is eligible for a total of 14 CEUs.

*Note: Social events, food and beverage breaks, fundraising events and other activities do not qualify for CEUs.

Attendees will receive an email on Wednesday, August 21 after the last session with the information stated above. This information will also be located on the website and in the onsite program guide at

<http://www.apco2013.org/program/handouts-certificates>.

Career Advancement Center

The Career Advancement Center is a forum where attendees will have an opportunity to engage in discussions with managers from both the private and public sector on topics which are critical to professional development.

MONDAY, AUGUST 19	TUESDAY, AUGUST 20
10:30AM-11:00 <i>RPL INTRODUCTIONS</i> <i>BOB BLOOM/SHEILA HANNA-WILES</i>	10:30AM-11:00AM <i>RPL INTRODUCTIONS</i> <i>BOB BLOOM/SHEILA HANNA-WILES</i>
11:15AM-11:45AM <i>PRESENTATION SKILLS</i> <i>HOLLY DOWNS</i>	11:15AM-11:45AM <i>PRESENTATION SKILLS</i> <i>HOLLY DOWNS</i>
12:45PM-1:15PM <i>INTERVIEW/FOLLOW UP</i> <i>MONICA CORBIN-SIMON</i>	12:45PM-1:15PM <i>CAREER PATH</i> <i>BRIAN HUGHES</i>
1:30PM-2:00PM <i>ANNUAL REVIEW</i> <i>SHEILA BLEVINS/CHRIS FISCHER</i>	1:30PM-2:00PM <i>COVER LETTER/RESUME</i> <i>MIKE SNOWDEN</i>



SECRETARY & TREASURER REPORT

Danielle Klavinger, ENP
Lucas County Emergency Services

Ohio Chapter of APCO Wednesday, May 15th 2013 Membership Meeting Minutes

10:00 a.m. Vendor display: Digital-Ally, PSSI and Sound Communications
10:00 a.m. Committee Meetings: Conference Committee meeting
12:00 p.m. Luncheon Provided by Ohio APCO & NENA Chapters
1:00 p.m. Joint APCO and NENA Business Meeting

Michael Banks, Ohio APCO President opened the meeting welcoming attendees. The Pledge of Allegiance and self-introduction of attendees immediately followed.

Secretary's Report: Danielle Klavinger asked for a motion to accept the February minutes as written and posted on the Ohio APCO's website. Jay Somerville made a motion to accept, seconded by Matt Franke with no further discussion the motion carried with all in favor.

Treasurer's Report: Danielle Klavinger as of April 30, 2013; **APCO Checking-** \$16,440.12 expenses of \$151.50 and income of \$2,341.88, **Money Market-** \$17,005.60 income of \$2.07, **Gold Star/Conference Checking-** \$33,280.05 expenses of \$15,698.85 and income of \$40,070.95. Matt Franke motioned to accept, seconded by Jay Somerville with no further discussion the motion carried with all in favor.

Executive Council Report: Holly Wayt;

- In April APCO launched the Application Community – "AppComm" – a new website dedicated to public safety and emergency response

apps. AppComm

(www.appcomm.org) is an online forum where public safety professionals, the general public, and app developers can rate and comment on apps, submit ideas for new apps to serve public safety needs, and suggest additional apps for inclusion on the site. Holly encouraged members to go online and take a look!

- Membership totals 16,524
- Emerging Technology Forum; June 25 - 26, 2013
- APCO 2013; Anaheim, CA early bird registration ends on July 22, 2013, Sunday, August 18 Chapter Leaders Training, Wednesday, August 21 CAC and CCAM Breakfast with Chapter Officers.
- New this year, to aide in session tracking and CEU certificates, the attendee badges will be scanned as they enter each session. Attendees will receive an email on Wednesday, August 21 after the last session. Information will also be located on the website and in the onsite program at <http://www.apco2013.org/program/handouts-certificates>.

Legislative Report: Jay Somerville; The ESINet Steering Committee still needs two signatures before delivering the report to the Ohio Legislature by the May 15th deadline. Once submitted, the report will be posted online at the Ohio Chapter website. Jay reminded attendees that the report is not a roadmap to implementation of next-gen. It is only in response to questions asked by the legislature. Implementation has only just begun. Be sure to keep an eye on the Ohio Chapter website for further updates on HB59 which if passed will address several changes as they relate to 9-1-1 i.e. defining the steering committee within the statute, defining and designation of the ESINet Steering Committee, removing 9-1-1 services from the PUCO and into the Depart-

ment of Administrative Services, discontinuing the wireless fund and revising PSAP funding and distribution.

- Operational and Technical Standards for PSAPs are to be established and presented by January 1st 2014.

SIEC Update: Matt Franke; Governor designated SIEC an executive committee by executive order. The sub-committee is actively working on the radio broadband initiative. Updated attendees regarding SIEC's involvement in the 9-1-1 next-gen initiative. Encouraged PSAPs to get involved and take advantage of Regional SIEC meetings.

700MHz/800MHz/AFC: Matt Franke as Paul Mayer was unable to attend. FCC reported not all public safety licenses are in compliance with narrow banding. The FCC stated licensees whom have not complied with the narrow banding mandate will face cancellation of their licenses and possible fines. The commission will be conducting audits (TBA) and licenses canceled.

DHS/OEC and SPAWAR are going to be in Columbus to assist with the comprehensive Statewide Communications Interoperability Plan, on Wednesday, June 26 and Thursday, June 27. Additional information posted on the Ohio APCO or SIEC website. One representative from each of Ohio's 88 counties is needed to begin the process.

Report submitted by Paul Mayer as he was unable to attend the meeting;

- Activity to report – usual VHF-UHF activity, upgrades, expansions, etc.
- 700 MHz - MARCS continues to roll out sites, 38 sites licensed and on the air, another 55 more sites filed, pending and under construction.
- 800 MHz – agencies around the state in various stages of rebanding with many already done. MARCS Infrastructure will start to re-band in late Sept., early Oct. Expect to take approximately 3 months for all 218 sites.

- If anyone has any MARCS radios that have not had their 1st touch, contact the MARCS office. There should be a blue sticker of some sort on the back or under the battery.
- Bob Bill was in Washington at FCC HQ yesterday for a training class on ENVIRONMENTAL AND HISTORIC PRESERVATION COMPLIANCE. Today he is at the FCC Licensing facility in Gettysburg attempting to understand that process. We both will be attending the Conference in Anaheim; Bob will go to APCO HQ in September for Advisor training.
- Any questions, people can contact me (Paul Mayer) direct at ohio.apco.afc@gmail.com

TERT Update: Ken Stewart; has CE certificates for those attendees of April's TERT presentation. He should be sending those out in the near future. For those of you who were not able to attend but are interested in learning about the TERT initiative Ken was able to get a copy of the TERT document. Contact Ken at kstewart22@yahoo.com

Commercial Advisory: Mike Banks as Chris Zigo was unable to attend. Mike thanked today's sponsors for their support of our Ohio chapter meeting; Digital-Ally, PSSI, and Sound Communications.

Conference Committee: Rose Chambers; updated members on the April conference which was held at Kalahari in Sandusky, Ohio. Planning for the 2015 conference and venue will begin in the near future. Help is always appreciated so if you have time or talent to volunteer please contact one of the chapter officers.

Training Committee: Patrick Goldschmidt; Training for November 5th being discussed. Input from the membership would be appreciated.

Newsletter: Dan Lutz; deadline for article submission is August 26th.

Gold Star Committee: Alan Fish; gave a nice wrap up of the April Gold Star banquet activities. Alan reminded attendees to begin submitting nominations for 2013.

For the Good of the Order: Motion made by Lynne Feller to elect the slate of officers

as recommended by the nominating committee for the 2013-2014 term of office. Rose Chambers seconded the motion. With no further discussion and with all in favor the motion carried. The following Slate of officers were then sworn in; Jay Somerville-President, Frank Bowen-1st VP, Kelly Davidson-2nd VP. Note: Secretary & Treasurer's positions are sworn in for a two-year term on even years. These positions are currently held by Danielle Klavinger. Rose Chambers motioned to adjourn. Frank Bowen seconded with no further discussion and with all in favor the motion carried. 2:31 p.m.

Gold Star Committee: by Alan Fish. Winners for this year have been selected. Thanked the committee for their participation in the selection process and vendors for their support of the event. Additionally, Alan thanked the nominators who took the time to recognize the 36 people nominated for this event and for all the people involved in putting on the event. Online registration available on Ohio APCO or NENA's website. \$100.00 registration for the conference plus \$20.00 luncheon fee.

Nomination Committee: Lynne Feller, Chairman not in attendance. Paul Mayer presented the committee's recommendation for the 2013-2014 term of office; President – Jay Somerville, 1st Vice President – Frank Bowen, 2nd Vice President – Kelley Davidson. Secretary/Treasurer's position is a 2-yr term elected in even years- Danielle Klavinger to continue in that position. Letter signed by: Lynne Feller, Holly Wayt and Paul Mayer. Mike asked for nominations from the floor. No further nominations. Nominations closed. Nominations accepted as presented by the committee.

For the good of the Order: No further business presented.

50/50 Drawing: \$49.00 for the chapter.

Motion to Adjourn: Rose Chambers motioned to adjourn with Kim Brandt seconding. With no further discussion and no one opposing the meeting adjourned.



THANKS!

Both Ohio APCO and NENA Chapters want to express our gratitude to the following exhibitors for sponsoring the May meeting:

**Digital Ally
PSSI
Sound Communications**

The May lunch was provided by:

**Ohio APCO
Ohio NENA**

For the September meeting we thank the following vendors:

Lunch Sponsor:

Cassidian Communications

Exhibitors:

**Sound Communications
PSSI**

We are seeking vendors to round out the September meeting. The cost for exhibiting before chapter meetings is \$100 which supports the NENA and APCO chapters.

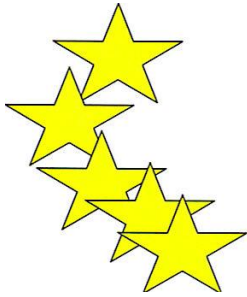
The Chapters thank you all for supporting Ohio APCO and NENA

Any vendor wishing to participate at future meetings should contact Chris Zigo at
Chris.Zigo@motorolasolutions.com

NENA TRAINING



See: WWW.NENA.ORG
*For more information or
course registration forms,
please call NENA Head-
quarters at (800) 332-3911.*



**OHIO
GOLD
STAR
AWARDS
PROGRAM**

For information about the Ohio Gold Star Awards Program, contact committee chairman Alan Fish. Nominations can be made at ohioapco.org .

OHIO TRAINING OPPORTUNITIES

**September 9th Twinsburg
PowerPhone Non-Emergency Call
Handling**

**September 26th Medina
PowerPhone Protecting Law
Enforcement**

**November 5th-7th
Ashland
PowerPhone EMD**

NEWSLETTER

Member & Chapter Services Committee

July 2013

Welcome New Member & Chapter Services Committee Members

Each spring, APCO members are provided with an opportunity to get involved with the APCO organization by volunteering to serve on committees. We welcome new members of the Members & Services Chapter committee for the 2013-2014 year. Here is your MCSC committee and the Chapters they represent:

Member Name	Email	Chapters They Represent
Rich Boettcher, Group Leader		
David Diamond, Chair	djosephdiamond@comcast.net	
Kathy Rushworth, Vice Chair	krushworth@caddo911.com	Alabama, Louisiana, Mississippi
Liz Philips, Scribe	lphillips@ku.edu	Kansas, Oklahoma, Texas
Lauri Gulbrand	lauril911@aol.com	Kentucky, Indiana
Sharell James	jamessw@nngov.com	Montana, Colorado, Wyoming
Roger Martin	roger.martin@mshp.dps.mo.gov	North Carolina, South Carolina
Stacy Cotter	cotters@bradfordco.org	Minnesota, Wisconsin, Michigan
Charlene Fisk	cafisk@nortonmaus.com	Atlantic, Pennsylvania, Ohio
Mary Kay Sullivan	mary.sullivan@bentoncountyar.gov	Arkansas, Georgia, Florida
Jonathan Goldman	jongoldman@derrynh.org	Northern California, Nevada, Utah
Bill Carrow	bill.d.carrow@state.de.us	Mid-Eastern, West Virginia, Caribbean
Lawrence Lafferty	lawrence.lafferty@icloud.com	CPRA, Arizona, New Mexico, Pacific
Mary Sue Robey	marysuer@valleycom.org	Washington, Oregon, Alaska, Idaho
Summer Sandness	ssandness@rrrdc.com	North Dakota, South Dakota, Nebraska
Tasha Todd	tshat@co.pickens.sc.us	Illinois, Iowa, Missouri
Lydia Frey	lfrey@dps.state.oh.us	Tennessee, Virginia
Mark Enfield	me@westekmarketing.com	Commercial Advisory Representative

Membership Information

In case you were unaware, APCO's Executive Director Derek Poarch, has set a goal of **20,000 members** by the opening session of our annual conference on August 18, 2013. Below are our current numbers:

Member Type	6/10/2012	6/1/2013	7/10/2012	7/1/2013
Associate	3253	3223	3294	3291
Commercial	1028	979	1044	993
Full Member	6538	6463	6628	6562
Full Group Members	1318	1990	1848	2070
Online Group Members	2804	4198	2847	4368
Total Membership	14941	16853	15661	17284
Total Number of Group Agencies	194	306	200	322

Membership Winners for 2013

Total Growth in Numbers: **Atlantic Chapter**

Total Growth by Percentage: **Arizona Chapter**

Total Growth by Population Density: **Montana Chapter**



Congratulations to the winners!!!

79th Annual APCO Conference & Expo



Early Bird Rates
End July 22, 2013

Justification Toolkit

(Go to www.apco2013.org for more information on the 79th Annual Conference and the Justification Toolkit)

We understand that the economy is impacting travel and that training budgets are being reduced or eliminated. Regardless of the merits of a conference, you'll probably need to justify the expense of attending. There is a justification letter to present to your supervisor outlining the costs and benefits of attending the conference. APCO takes training and networking seriously. All members benefit from attending the annual conference so if we can help, please contact your representative on the MCSC.

Pre-Conference Classes Offered in Anaheim at APCO 2013

One of the great opportunities offered at the 79th Annual APCO Conference and Expo, in Anaheim this coming August is the pre-conference classes. You have many options from 3-day classes to a 4-hour class. You can't beat the price! Check it out at:

<http://www.apco2013.org/program/pre-conference-courses/>

If you have any questions regarding APCO Institute courses, offered at this year's conference, please contact Frances Chaisson at 386-944-2485.

Chapter Officers Workshop at APCO 2013

In addition to offering training for all members/leaders of a Chapter, this year we are also offering a workshop specifically for Chapter Officers. This is an opportunity for you to work with Chapter Officers from all over the world to gather information, find solutions to problems you may have, or simply to learn new and better ways to grow your Chapter. There is nothing like learning from the experience of others.

If you are a Chapter Officer, you are encouraged to attend: **Wednesday, August 21, 2013 from 09:30 AM-11:30 AM in Anaheim.** The exact location will be announced soon.



Chapter Leaders Training at APCO 2013

Each year, in conjunction with the annual conference, the Member & Chapter Services Committee (MCSC) presents the Chapter Leaders Training Course. This year, in Anaheim, the session will be presented on **Sunday morning, August 18 from 8:00 AM – 11:00 AM.**

You do not have to be a Chapter Officer to attend this training! It has been defined as a mid-level training course for individuals who are interested in becoming more active and more engaged at the chapter level, with the hope that the individual will eventually become an engaged participant at the international level of the association.

The chapter leadership course is the evolution of what started in the year 2000 as the work of the Chapter Enhancement Taskforce. Then President Lyle Gallagher saw a need for improved relations between the parent organization of the Association of Public-Safety Communications Officials - International, Inc. (APCO) and the local chapters across the nation. The Chapter Enhancement Taskforce developed into the Member & Chapter Services Committee (MCSC), a standing committee of APCO International that maintains relationships with the chapter officers, keeping them informed of membership issues and association programs, and seeking input and feedback from those individuals that run the operations of the local chapters.

The subject areas that have been chosen for this course will give the individual a deeper understanding of the association's workings and how the chapters are a vital part of those operations. Topics include governance, membership structure, chapter organizational structure, recognition and awards, Life and Senior Member designations, scholarships, use of the logo, and more. We look forward to seeing you there!

Chapter Meetings in Anaheim

Please check with your chapter to see if they have scheduled meetings. Here is a list of meetings on the calendar right now:

Chapter	Date	Time	Location
Washington State Chapter Meeting	Sunday, August 18	10:00 AM	Convention Center Rm 205B
Atlantic Chapter	Sunday, August 18	5:00 PM	Convention Center Rm 208B
Western Regional Consortium	Monday, August 19	10:00 AM	Convention Center Rm 208B
Arkansas Chapter	Monday, August 19	10:30 AM	Marriott – San Diego Room
Florida Chapter	Monday, August 19	11:00 AM	Convention Center Rm 208B
Nevada	Monday, August 19	11:15 AM	Los Angeles Rm
Illinois Chapter	Monday, August 19	1:00 PM	Convention Center Rm 208B
CPRA	Tuesday, August 20	10:00 AM	Convention Center Rm 208B
Georgia	Tuesday, August 20	10:00 AM	Marriott – Elite 1
International Chapter	Tuesday, August 20	11:00 AM	Convention Center Rm 208B
Indiana Chapter	Tuesday, August 20	12:00 Noon	Convention Center Rm 208B

PSConnect



If you haven't been on PSConnect lately, visit now!
www.psconnect.org

This is a great resource for Chapter Officers as well as members of the APCO organization. You are encouraged to sign up for emails in areas of interest. PSConnect was created for you so take a few minutes each day to explore the site and see what is new.

Be sure to connect with your representative on the Member & Chapter Services Committee. We would love to hear from you!

Update Your Chapter Officer List with APCO HQ

Please make sure that APCO Membership has accurate contact information on file for all of your Chapter Officers/Leaders. APCO and various APCO committees contact Chapter Officers regularly with information so please, make sure you keep your records current. Contact Ann Russo russoa@apcointl.org for more information.



We're checking the list, checking it twice....have to make sure it is right!

You don't want to miss something!

AppComm: The Application Community



In April, APCO International launched a new website called the:

Application Community

AppComm contains an ever-expanding list of apps for public safety and emergency response. The site was created so that APCO members, the general public, and app developers would have a single, trusted online forum to rate and comment on apps and to submit ideas for new apps that will serve public safety needs.

APCO members are uniquely qualified to evaluate existing apps and drive development of new apps for public safety and emergency response. That's why we would like to encourage each of you to navigate to www.AppComm.org, register and create a user profile, and begin to rate and comment on the apps listed on the site.

If you know of a good app that we don't currently have on our site, have an idea for a new app, or simply want more information on an aspect of our site, please don't hesitate to contact us at: <http://appcomm.org/contact/>

The collective insight of our professional membership base will help drive innovation in the field of public safety apps, which will help produce more effective communications tools. Thanks in advance for contributing to **AppComm** and encouraging your colleagues to do the same!

CAC and CCAM Breakfast with Chapter Officers

Each chapter should have a Chapter Commercial Advisory Member (CCAM) to help them with issues dealing with vendors, technical issues, and other issues where one of the commercial members could lend assistance. This year, at the 79th Annual APCO Conference and Expo, there will be a breakfast for the CCAM and Chapter Officers. Even if you don't currently have a CCAM in your chapter, this is a great opportunity to learn the benefit that a CCAM can bring.

The conference is always busy and it is hard to squeeze in every meeting but please, we need every CCAM and as many Chapter Officers as possible, to attend.

The breakfast is scheduled for **August 21, at 8:00-9:30 AM (Pacific Time)** at the Marriott Room Orange County 1.

TERT Training Opportunities

NJTI Certified TERT Deployment Awareness Training – New York, NY

When: October 1, 8:00 AM – 5:00 PM (Eastern Time)

Where: FDNY Fire Academy (Randall's Island), New York, NY

NJTI Certified TERT Team Leader Training – New York, NY

When: October 2, 8:00 AM – 5:00 PM (Eastern Time)

Where: FDNY Fire Academy (Randall's Island), New York, NY

NJTI Certified TERT Deployment Awareness Training – New York, NY

When: October 3, 8:00 AM – 5:00 PM (Eastern Time)

Where: FDNY Fire Academy (Randall's Island), New York, NY

NJTI Certified TERT Team Leader Training – New York, NY

When: October 4, 8:00 AM – 5:00 PM (Eastern Time)

Where: FDNY Fire Academy (Randall's Island), New York, NY



To learn more about the Telecommunicator Emergency Response Taskforce, go to the National Joint TERT Initiative (NJTI) TERT site at: <http://www.njti-tert.org/>

Atlantic Chapter 2013 Regional Chapter Conference

APCO Atlantic Chapter is proud to announce this year's Keynote Speaker. Ms. Maureen Will, Director of Newtown Connecticut Emergency Communications Center (NECC). Ms. Will and her staff know first-hand, the benefits of good training and preparedness.

Join us **October 14-16, 2013** at the Resort and Conference Center in Hyannis, MA



Pre-Conference Training Classes at APCO-Atlantic Regional Conference

The APCO Atlantic Chapter 2013 Regional Conference is offering two (2) pre-conference training classes at **one time only special conference rates.**

APCO – Active Shooter Incidents for Public Safety Communications – ONLY \$79.00
(Normally \$199.00)

Active shooter incidents and their response pose several unique concerns for all facets of public safety including public safety communications. There are a multitude of issues that make responding to an active shooter incident more difficult than other armed subject calls or violent in-progress incidents.

THE PUBLIC SAFETY GROUP – Crimes in Progress – ONLY \$79.00
(Normally \$169.00)

When Seconds Count®, are you prepared to respond? When 9-1-1 rings, and you have a call that is in progress, are you ready? This class is designed to provide you with the tools you need to respond to a variety of in-progress and high-risk calls. Topics include: Handling child callers, armed robberies, shootings, homicides, pursuits, your role in responder safety, and child missing calls.

Classes will be held on October 13, 2013 from 8:30 AM – 4:30 PM, prior to the conference opening.

Mark Your Calendar

AUGUST

APCO Committee Leadership Summit @ APCO 2013 Conference

When: August 17, 9:00 AM – 1:00 PM

Where: Marriott, Room: Orange County

For: Current Chairs, Vice Chairs, and Staff Liaisons – Lunch Provided



APCO Committee Mixer @ APCO 2013 Conference

When: August 17, 1:00 PM – 2:00 PM

Where: Grand Ballroom E

For: Immediate past (FY13) and present (FY14) committee members

APCO 2013-79th Annual Conference

When: August 18-21

Where: Anaheim Convention Center, Anaheim, CA

Chapter Leaders Training

When: August 18, 8:00 AM – 11:00 AM (*Pacific Time*)

Where: 79th Annual Conference, Anaheim, CA (*exact location TBA*)

CCAM Breakfast

When: August 21, 8:00 AM – 9:30 AM (*Pacific Time*)

Where: Marriott Room – Orange County 1

Chapter Officer Workshop

When: August 21, 9:30 AM- 11:30 AM (*Pacific Time*)

Where: 79th Annual Conference, Anaheim, CA (*exact location TBA*)

SEPTEMBER

2013 Georgia APCO Fall Training Seminar

When: September 9-11

Where: Sea Palms Resort and Conference Center – St. Simons, Georgia Island

MOAPCO Training Symposium

When: September 16-18

Where: Country Club Hotel and Spa, Lake Ozark, MO

Dakota 9-1-1 Conference

When: September 16-19

Where: Radisson in Bismarck, ND

OCTOBER

APCO Atlantic Chapter Pre-Conference Training

ACTIVE SHOOTER or CRIMES IN PROGRESS

When: October 13, 08:30 AM – 4:30 PM

Where: Resort and Conference Center at Hyannis, Hyannis, MA

www.apco-atlantic.org/conference/htm

APCO-Atlantic 2013 Fall Regional Conference

When: October 14-16

Where: Resort and Conference Center at Hyannis, Hyannis, MA

www.apco-atlantic.org/conference/htm

Idaho APCO Business Meeting

When: October 22, 6:00 PM (Pacific Time)

Where: 1800 W. Fairview, Boise, ID

Virginia APCO-NENA Interoperability Fall Conference and Exp

When: October 29-November 1

Where: The Hotel Roanoke & Conference Center, Roanoke VA

www.virginia-apco.org



NOVEMBER

Wyoming APCO-NENA Annual Conference

When: November 12-15

Where: Ramada Plaza

APCO Institute

Each month we will highlight news from the APCO Institute. Most of this information will come directly from the Institute's website at:

<http://apcointl.org/training-and-certification.html>

This month, our focus is on APCO Institute's Video Training Series. A **\$50.00** registration fee allows access to the selected video for 30 days. The following videos are currently scheduled:

TTY Training Video #30398

Amber Alert Training Video #30664

Suicidal Callers Training Video #30662 Each video qualifies as one CDE credit. You may train your entire staff for the entire month on one of these sessions for one low fee.

Go to the **Video Training Series** tab to register.

Dear APCO Officers and Members,

The Member & Chapter Services Committee (MCSC) supports the membership at the chapter level by building relationships with chapter officers. We are here to keep all members and especially chapter officers, informed of membership issues and Association programs. Just as important, MCSC pushes issues from the local level to the APCO leadership.

Throughout the year, issues come up within the organization where input from local chapters is needed. Many of these issues filter through the MCSC so we can get the information out to the local chapters, gather the needed information, and get it back to the APCO organization. Also, we share information about programs and initiatives supported by APCO, International as well as upcoming events. We do this through our monthly e-Newsletter.

MCSC works to build relationships among chapter officers. This is done through training classes and webinars throughout the year. MCSC always hosts chapter leader training at the annual conference and this year, we are looking forward to a chapter officer workshop.

We need your help, to do these things.

- Please keep your chapter officer list up-to-date with APCO headquarters*
- Submit information about upcoming events or programs that you would like to see in the e-Newsletter*
- Keep the contact information of your MCSC representative handy so if you have questions or need anything, you can call on that person to help*
- Participate in all chapter officer calls, webinars, and training so that you are up-to-date with the current information*
- If the president of your Chapter is not the primary contact person, please let your representative know who to contact in order to get the information out to your chapter's members.*

We are very fortunate to have members on the MCSC who not only support APCO but are willing to volunteer their time to make sure that APCO is the best it can be. We hope you feel the same. We look forward to serving you in the coming year.

Sincerely,

Members of the Member & Chapter Services Committee