

May 2, 2016

To: All County 9-1-1 Coordinators

From: Rob Jackson, Ohio 9-1-1 Administrator

RE: Public Safety Answering Point Operations Rules

Dear County Coordinator,

The Public Safety Answering Point (PSAP) Operations Rules have been filed and will become effective on Thursday, May 12, 2016. This is the date that begins the two-year period PSAPs, which are subject to the rules, have to accomplish compliance. **All PSAPs subject to the PSAP Operations Rules must be in compliance by May 12, 2018.** The PSAP Operations Rules only apply to PSAPs that initially answer wireless 9-1-1 calls.

As a refresher, Ohio Revised Code Chapter 128 addresses 9-1-1 and provides for the Emergency Services Internet Protocol Network (ESINet) Steering Committee, its membership, sub-committees and duties. The ESINet Steering Committee, in conjunction with the PSAP Operations Sub-Committee, developed the rules, conducted public comment meetings, revised the rules and submitted the draft rules through the Joint Committee on Agency Rule Review (JCARR) process. The rule filing now activates the rules and sets a five-year JCARR rule review for May 12, 2021.

The PSAP Operations Rules are attached and will be posted to the website. During the two-year compliance period, the Ohio 9-1-1 Program Office can assist if your county has questions regarding a rule or planned compliance. The Ohio 9-1-1 Program Office will be developing a compliance and training program, which will ultimately audit counties beginning six-months after the compliance effective date of May 12, 2018.

In addition, the PSAP Operations Rules are recommended be used as a "Best Practices" for all PSAPs, regardless if they fall under the requirement to be compliant with the rules. Should you have any questions, please don't hesitate to contact the Ohio 9-1-1 Program Office.

Sincerely,



Rob Jackson  
Ohio 9-1-1 Administrator