



# CALLSIGN

## Ohio Appreciates Professional Communications Operations

November 2016

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### President's Message By OHIO APCO President Kelly Davidson

This time of year is typically a time of reflection – most of us can't believe how fast the year has gone and how much has changed in a year's time. Staffing changes, new dispatch centers, updated computer systems and networks, new radio systems, development of standards and improvements in policy, a Buckeye on APCO International's Executive Committee (congratulations 2<sup>nd</sup> V. P. Holly Wayt!) and numerous other changes that are advancing the professionalism of our industry.

Our industry – our people – have also experienced many challenges and been impacted by the incidents that have occurred in our state and across the country involving our first responder family. We have experienced loss and tragedy within our own jurisdictions, and we take to heart the tragedies that are going on throughout our country with people we've never met. We share in the bond and sense of loyalty that exists throughout the emergency responder community. We feel sorrow, anger, confusion and fear right along with all of our law enforcement brothers and sisters. Personal differences or opinions aside, we're all affected. Sincere thanks to all of you who continue to go in to work every day with a heightened sense of awareness and maybe even anxiety. Your dedication is appreciated and respected. Please take time to talk to your co-workers and to listen as well. No one understands us better than...well, us! Communication – as we well know – is important all the time, but particularly in difficult times.

I'll close with an important reminder: Ohio APCO's quarterly meeting will be held on Wednesday, November 9<sup>th</sup>, at the...new venue... Franklin County EMA (5300 Strawberry Farms Blvd., Columbus). There will be an opportunity to talk with representatives from Oracle, Sound Communications, Stephen Campbell & Associates, Xybix and Capitol Electronics at 10am. A new agenda item – FREE training – is on the agenda from 11am – noon. A catered lunch, sponsored by Motorola, will be served at noon just before our business meeting at 1pm. State and national updates, scholarship opportunities, conference information, networking and more will be available at the meeting. Please plan to attend and bring someone with you – membership isn't required to attend!

Have a wonderful holiday season and stay safe,

Kelley Davidson

### November Chapter Events

#### Ohio APCO/Ohio NENA Combined Membership Meeting

Wednesday November 9<sup>th</sup>, 2016 10:00 AM

Franklin County EMA, 5300 Strawberry Farms Blvd.

Vendor exhibits 10:00-11:00

Training: Arson the Crime; A Team Approach 11:00-12:00

Lunch 12:00-1:00

APCO/NENA Business Meeting 1:00

**APCO - INTERNATIONAL**

**President**

Cheryl J. Greathouse, RPL  
Georgia Public Safety Training Center  
cgreathouse@gpstc.org

**Board of Directors- North Central Region**

Matthew D. Franke Ohio Chapter Butler Co. Communications Westerville, OH. mfranke@butlersheriff.org	Jason E. Kern Illinois Chapter S.E. Emergency Communications Crystal Lake, IL. jkern@seecom911.org
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**Executive Council Representative**

Matt Franke  
Butler County Sheriff's Office  
mfranke@butlersheriff.org  
705 Hanover St.  
Hamilton, Ohio 45011

**Ohio APCO Executive Committee**

**President**

Kelley Davidson  
[kdavidson@grovecityohio.gov](mailto:kdavidson@grovecityohio.gov)

**Immediate Past President**

Jay Somerville  
[jsomerville@dublin.oh.us](mailto:jsomerville@dublin.oh.us)

**Past President**

Holly Wayt  
[Holly.wayt@westerville.org](mailto:Holly.wayt@westerville.org)

**1<sup>st</sup> Vice President**

Satoru Persons  
[Persons.4@dps.ohio-state.edu](mailto:Persons.4@dps.ohio-state.edu)

**2<sup>nd</sup> Vice President**

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**Secretary/Treasurer**

Mike Banks  
[mpbanks@gmail.com](mailto:mpbanks@gmail.com)

**Chapter Executive Council Delegate**

Matt Franke  
[mfranke@butlersheriff.org](mailto:mfranke@butlersheriff.org)

**Chapter Commercial Advisor**

Chris Zigo  
[cjzgo14@gmail.com](mailto:cjzgo14@gmail.com)

**Appointed Executive Committee Position**

Lynne Feller  
[lcf911@aol.com](mailto:lcf911@aol.com)

**Ohio APCO  
Standing Committees/Chairs**

**Constitution and By Laws Committee**

2<sup>nd</sup> V.P. Lydia Frey, Chair  
[lfrey@dps.ohio.gov](mailto:lfrey@dps.ohio.gov)

**Training**

Matt Hanenkrath, Chair  
[mhanenkrath@co.lucas.oh.us](mailto:mhanenkrath@co.lucas.oh.us)

**Nominating**

Jay Somerville, Chair  
[jsomerville@dublin.oh.us](mailto:jsomerville@dublin.oh.us)

Holly Wayt

[Holly.wayt@westerville.org](mailto:Holly.wayt@westerville.org)

Mike Banks

[mpbanks@gmail.com](mailto:mpbanks@gmail.com)

**Awards & Scholarship**

Open

**Legislative**

Chapter Legislative Liaison, Jay Somerville  
[hsomerville@dublin.oh.us](mailto:hsomerville@dublin.oh.us)

**Frequency Advisory**

Bob Bill, Chair  
[Bob.bill@das.ohio.gov](mailto:Bob.bill@das.ohio.gov)

**Additional Designations**

**Joint Conference Committee**

Rose Chambers  
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**Ohio APCO CallSign Editor**

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**Ohio ESINet Technical Subcommittee Representative**

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**SIEC Representative**

Matt Franke  
[mfranke@butlersheriff.org](mailto:mfranke@butlersheriff.org)





## Secretary/Treasurer Report

Mike Banks, RPL  
Wadsworth Police Dept.

Sept. 14th, 2016

### Meeting held in conjunction with Ohio 9-1-1 Symposium at the Ohio State Highway Patrol Academy

#### APCO/NENA Business Meeting

- Welcome Remarks

Meeting began at 10:00am. **Kelley Davidson** and **Lin Malott** welcomed attendees to the meeting. Both thanked Rob Jackson and the attendees for allowing the business meeting to take place during the 9-1-1 Symposium.

- Secretary & Treasurer Reports

Secretary **Michael Banks** announced that minutes were published online and in the newsletter, requested that the minutes be waived. Anne Barr made the motion to waive the minutes seconded by Jay Somerville, the motion passed with an all in favor vote.

Treasurer report, current balance for APCO Checking \$16,135.50, APCO Money Market \$29,563.04, and Gold Star Checking \$34,878.00. Anne Barr made the motion to accept the report, seconded by Patrick Brandt, motion passed with all in favor vote.

- Conference & Gold Star Award Committee Reports

Alan Fish reported only 1 nomination has been received so far. He encouraged the attendees to keep an eye on what's going on at their center and what's going on around them to find more telecommunicators worthy of being nominated. Anyone wishing to help with the Gold Star Awards or send nominations are encouraged to contact Alan Fish at [alan.fish@westerville.org](mailto:alan.fish@westerville.org)

**Rose Chambers** reminded attendees that the dates for the upcoming conference are April 9th thru April 12th.

The theme for the conference will be "9-1-1 the REAL Superheroes". Monday night welcome reception will include a costume contest and encouraged attendees to dress up as their favorite super heroes.

There are limited rooms available for Saturday night at the Kalahari for \$199/room. Rooms for the conference will be released on March 13<sup>th</sup>. Attendees need to make their reservations prior to that date to secure the reduced conference rate. Conference registration fee is \$100, the Gold Star will cost extra with the exception of Gold Star nominees and nominators. The vendor show will be on Tuesday.

**Kelley Davidson** reminded attendees that future chapter meetings will be held at the Franklin County Emergency Management Agency. Lunch will be provided. Kelley also announced to the audience that Ohio Chapter member, Holly Wayt was elected as the 2nd Vice President for APCO International. Matt Franke, also from the Ohio Chapter, was appointed to the Board of Directors as one of the North Central regional directors. Finally, Jay Somerville was appointed as the Executive Committee representative for the Ohio Chapter. Kelley stated we are very fortunate as a chapter to have so much representation from the Ohio Chapter.

- Awards and Scholarship Committee:

**Lynne Feller** introduced **Mindy Lane** as the chairperson of the committee. For the first year three \$600 scholarships will be offered. The application period will run from October 1st to November 30th. Anyone active in public safety for greater than two years are eligible for the scholarship. There will also be two random drawings for \$300 at the November and February meetings. Check the Ohio APCO website for information on the scholarships and the award process.

- Legislative Committee

**Jay Somerville** advised the Ohio Legislature has been inactive since May and until November. He wanted attendees to be aware of HB 110 - providing immunity for persons reporting overdoses up to two times during their lifetime. When a caller asks "Will I be arrested?" the telecommunicator must inform the caller about immunity for certain (Continued Next Pg.)

offenders up to two times. As this issue affects EVERY calltaker and dispatch center in Ohio the important take home advice is to keep it simple. Agency directors should make their staff aware the requirement only kicks in when the caller asks "Will I be arrested?" Dispatchers should be given a standardized, scripted, response to provide when asked the question that complies with the language of HB 110. Rob Jackson advised that the 2 hour in service training planned by the 9-1-1 Program Office will likely include training on HB 110.

APCO has a call to action put out to the APCO membership regarding the job classification of telecommunicators. APCO's position is that all telecommunicators are in a protected class. APCO needs help communicating this to the Department of Labor. A link for a draft letter is available on the Ohio Chapter website.

Jay Somerville congratulated Matt Franke on his appointment to the Board of Directors and Holly Wayt's successful election as APCO's 2nd Vice-President. Jay spoke on behalf of Holly advising she regrets she could not attend today. She had to attend a meeting for APCO at their headquarters in Daytona Beach, FL.

● **Region 33 RPC Meeting**

**Bob Bill** reminded attendees that the Region 33 RPC meeting will be held before lunch at today's meeting.

With no further business to attend to Patrick Brandt made a motion to adjourn the meeting, motion seconded by Rose Chambers. The meeting was adjourned at 10:49 a.m.

**NENA TRAINING**



See:

[WWW.NENA.ORG](http://WWW.NENA.ORG)

*For more information or course registration forms, please call NENA*

*Headquarters at  
(800) 332-3911.*



**THANKS!**

Both Ohio APCO and NENA Chapters want to express our gratitude to the following exhibitors for sponsoring the November meeting:

**Capital Electronics  
Oracle  
Sound Communications  
Stephen Campbell & Assoc. Inc.  
Xybix**

The lunch sponsor for the November meeting will be:

**Motorola Solutions**

**The chapters wish to thank our  
sponsors for their support**

For sponsorship opportunities at future meetings, please contact Chris Zigo

[cjzgo14@gmail.com](mailto:cjzgo14@gmail.com) or [614-329-1780](tel:614-329-1780)



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PROGRAM**

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Contact Alan Fish at  
[alan.fish@westerville.org](mailto:alan.fish@westerville.org)

## **Chapter Commercial Advisor**

Chris Zigo

We are pleased to offer reduced costs for lunch sponsorship and exhibiting for the quarterly meetings going forward. The Ohio APCO board approved \$650 for the lunch sponsor and \$75 for exhibiting at the November 9th meeting. The Ohio chapters of APCO and NENA reached agreement with Franklin County Emergency Management and Homeland Security to host meetings at their facility enabling us to offer more affordable participation to the commercial community. These costs will be evaluated going forward and should remain stable rolling into 2017.

Please note that as a commercial supporter of APCO you are not required to sponsor or exhibit in order to attend meetings. The commercial community brings subject matter expertise and ideas to the organization in addition to financial support. Contact Chris Zigo at [cjzgo14@gmail.com](mailto:cjzgo14@gmail.com) or [614-329-1780](tel:614-329-1780) for interest in future meetings.

Here are the 2017 meeting dates as you plan for future participation.

**February 22**

**May 10**

**September 13**

**November 8**

Also please check out the Ohio APCO and NENA websites for details on the 2017 state conference and Gold Star event to be held April 9th-12th at Kalahari Resort in Sandusky.

See you on November 9th!



**The Ohio APCO Scholarship & Awards Committee  
Is proud to announce the  
2017 OHIO APCO Scholarship Program**

***Who is eligible?***

*Anyone who is currently working in the public safety communications field and has been employed for a minimum of two years*

***What is eligible?***

*Education, training, or other opportunity with topics applicable to advancing the knowledge, skills and/or professionalism of public safety communications*

***When do I apply?***

*Application period is October 1 - November 30<sup>th</sup>*

***For more information and to apply visit***

**[www.ohioapco.org](http://www.ohioapco.org)**

