



CALLSIGN

Ohio Appreciates Professional Communications Operations

April 2022

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President's Message By OHIO APCO President Johnna Gonzalez Sells

Welcome back to in-person options and welcome back to State Conference Ohio! We finally made it, we survived! How fitting the theme is for this year's State Conference. I think we've all felt the extra stress and exhaustion of the past 2 years, so now it's time to celebrate together. While we transition back to in-person meetings, know that it is my intention to keep the virtual option so that everyone who wants to be present in some way has that chance. We have made some investments in technology to make that easier moving forward.

I'm happy to say that there are some great things happening with 911 within Ohio and Nationally. I had the pleasure of attending the NENA Event 911 Goes to Washington with Ohio NENA President Steve Shaner this past month and it was an amazing event. It helped me to see the work being done on behalf of 911 Telecommunicators at the federal level and it showed me how we can make impacts here in Ohio too. We will continue to work with the State Legislators we met and we will continue to push for reclassification and for NG911 funding.

For those of you attending Conference I cannot wait to see you all, for those unable to make it we hope to see you all again soon at our next meeting or event. Your work and our work has never stopped, in true 911 fashion we persevered. Enjoy your week Thin Gold Line! We survived!

-President Johnna Sells

April Chapter Events

Ohio APCO/Ohio NENA Virtual Combined Membership Meeting

Monday, April 11th 4:45 PM - Kalahari Resorts

This meeting will be available via Zoom

Go to ohioapco.org for further information

APCO – INTERNATIONAL

President

Jason E. Kern, CPE
Executive Director
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Crystal Lake, IL.
jkern@seecom911.org

Board of Directors- North Central Region

Jay Somerville Ohio Chapter Northwest Regional Comm. Dublin, OH. jsomerville@dublin.oh.us	Michael R. O'Connor Executive Director Lyons Township Area Comm. La Grange, IL. moconnor@itacc.org
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Past President
Matt Franke
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Executive Council Representative

Matthew Franke
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Ohio APCO Executive Committee

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Johnna Gonzalez Sells
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Immediate Past President

Lydia Frey
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Past President

Satoru Persons
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1st Vice President

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2nd Vice President

Cody Post
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Secretary/Treasurer

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Chapter Executive Council Delegate

Matthew Franke
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Chapter Commercial Advisor

Norberto Colon
norberto.colon@motorolasolutions.com

Appointed Executive Committee Positions

Erica Walsh
ewalsh@columbusairports.com

Thomas Page
Page.245@osu.edu

**Ohio APCO
Standing Committees/Chairs**

Constitution and By Laws Committee

2nd V.P. Cody Post, Chair
cpost@redcenter.us

Training

Lydia Frey, Chair
lfrey@co.marion.oh.us

Nominating

Kelley Davidson, Chair
kdauidson@grovecityohio.gov

Mike Banks
mpbanks@gmail.com

Holly Wayt
Holly.wayt@westerville.org

Satoru Persons
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Awards & Scholarship

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ajsheffer@dps.ohio.gov

Legislative

Chapter Legislative Liaison, Jay Somerville
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Frequency Advisory

Bob Bill, Chair
Bob.bill@das.ohio.gov

911 & Communications Center Mgt. Committee

Patrick Brandt, Co-Chair
pbrandt@co.delaware.oh.us

Andrew Knapp, Co-Chair
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TERT

Cody Post
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Additional Designations

Joint Conference Committee

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Ohio APCO "Callsign" Editor

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Ohio ESINet PSAP Subcommittee Representative

Jay Somerville
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Ohio ESINet Technical Subcommittee Representative

Matt Franke
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SIEC Representative

Matt Franke
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**Secretary/Treasurer Report
February 23rd, 2022**

Welcome Remarks – Chapter President Johnna Sells

The meeting began at 10:03 am with President Johnna Sells presiding over the APCO chapter and President Nancy Kolcan presiding over the NENA chapter. Meeting was held with chapter executive committee members attending in person, and other attendees attending virtually via Zoom. *This meeting was not recorded.*

Chapter Secretary & Treasurer Reports – Mike Banks

Mike Banks stated that the previous meeting’s minutes were posted online and published in the chapter newsletter, copies were also disseminated to those in attendance. Erica Walsh made the motion to waive the reading of the minutes, seconded by Bob Bill. Motion passed with all in favor vote.

Mike Banks shared the chapter treasury report that was also posted online with copies available to those in person. The current balance for the APCO accounts are as follows; APCO Checking account - \$16,617.10, Money Market - \$77,202.18; Gold Star – Conference Checking - \$53,047.45.

Joint Conference Committee Report - Rose Chambers

The conference committee is busy preparing for the coming conference, working on catering choices, we will have the same DJ we’ve had previous years for entertainment. There will be a 5k Sunday night and entertainment is Monday night. We have most of the sponsorships lined up but there is plenty of booth space available on the conference floor.

Gold Star Committee Report – Brian MacMurdo

Brian MacMurdo provided the list of 2020’s winners:

Supervisor of the Year

Lisa Davet – CVD

Solid Gold Telecommunicator of the Year

Stephanie Snyder – East Lake PD

Double Gold – Team of the year –



Chagrin Valley Dispatch – Brecksville

Trainer of the Year

Jordan Feltoon – Chagrin Valley Dispatch

Tech Leadership Award Chagrin Valley Dispatch – Daniel Grein

The winners of the 2021 awards should be picked, and announced soon.

THANKS!

With meetings being virtual, there are no sponsors for this quarter. However, we would like to thank all of our sponsors, past, present and future, for the support provided to both Ohio APCO and Ohio NENA over the past several years. Needless to say, it's been a crazy 12 months for us all. The good news is that we are seeing a light at the end of the tunnel soon, and as we figure out what the new normal is for all of us, we know that our vendor community will continue to be there to support our efforts.

The chapters wish to thank our sponsors for their support

For sponsorship opportunities at future meetings, please contact Norberto Colon.
Norberto.colon@motorolasolutions.com

Ohio 9-1-1 Program Office Update – Rob Jackson

Wireless Government Assistance Fund reconciliation forms are getting ready to come out again. They will expect the forms to be returned by July.

Annual continuing education will be coming out in March.

Combined subcommittees for PSAP ops and tech standards meet today at 1300 at the DPS Shipley Bldg. The goal is to come out with a recommendation on the OTA/OCA language and questions, also a recommended fee above the \$0.25 that is already in HB 445.

The federal E911 grant is wrapping up with a few counties left to finish their projects and verification process. The grant performance period closes on 3/31/22 and all grant eligible projects need to be completed by that date. The State Fire Marshall's Office is working diligently to process the grants and get reimbursements back out to the counties.

Ohio MARCS – Tom Brethauer

A lot of alerts are being received from CISA relating to the unrest in Ukraine. Keep your guard up and check your router/switch/intrusion detection logs. There is an elevated concern about cyber security.

Ohio TERT Update – Cody Post

The TERT committee is looking for regional coordinators throughout Ohio to help with the TERT effort. Go to ohiotert.org, and fill out the form and let them know you're interested. Help spread the word on what they are, what their goals are, and what being part of TERT entails. We are working on qualifying state telecommunicators to be deployable assets.

Mr. Post introduced Nick DiCicco and Lisa Davet to discuss the TERT deployment to the US Virgin Islands:

The US Virgin Islands declared a state of emergency, they had a 92% COVID positivity rate, and everyone was mandated to work 48-hour shifts. They asked for two, 14 person teams to do a 2-week mission. Chagrin Valley Dispatch teamed up with Southwest Dispatch in Strongsville, they were able to send a five-person team to St. Croix and a five-person team to St. Thomas. All crews worked 13 days straight on 12.5-hour shifts. Everyone had the last day off where they visited the Governor's office and tour the islands. The crews had to learn a new CAD, new phone system, work around the challenge of locals not using addresses, instead using references such as the "3rd speed bump" "turn right at the blue truck and look for the house with the pink door"

There was a lot of paperwork in order to comply with EMAC, had over 300 receipts but everything was turned over to Ohio EMA and they were able to pay for it. While it was a positive experience, there was a lot learned, centers must take into consideration the need to have ready/able/trained/willing personnel to send and lots of support back home to maintain proper documentation to work with FEMA to ensure adequate reimbursements in a timely manner.

APCO Executive Council & Committee Reports

- Frequency Advisory Committee – Bob Bill

FCC has been taking aggressive action about companies that pass robocall traffic, there has been a lot of improvement and it should continue to get better. FCC signing letters of agreement with state AG's and through that the states and FCC are aggressively collaborating to research and locate robocall companies and traffic and aggressively prosecuting the offenders.

Keep the FCC licenses, especially the agency contact info updated and current. If contact info is not updated, the notification for expiring licenses doesn't take place and a lot of work and money goes into renewing li-

censes that lapsed due to outdated notification info. Reach out to Bob for help in keeping the licenses updated and keep problems from occurring down the road.

- Executive Council and Legislative – Matt Franke

APCO HQ update, executive council has not as a region after the January board meeting. They will meet before the next meeting in April.

Goals for this year out of GRO:

Legislative priorities, to secure major federal funding to implement NG911 nationwide. This was included with previous budget but was cut in the last year during reconciliation. Fix the federal classification for public safety telecommunicators.

Look for funding for health and wellness program for 911 professionals. Punctuated by our work through the pandemic

Location accuracy for wireless 911 calls

6ghz band

4.9ghz band

Legislative Update

Working with the subcommittees, a lot of positives came out of work in the statehouse and feedback from legislators who understand the problem but it's a little bit of a two-edged sword. They understand that next-gen changes everything about 9-1-1. They understand the changes and why there is an appetite for an increase in the fee structure

- Training Committee – Lydia Frey

Lots of training coming up in March -

3/8 Preble County - Active Assailant training

3/17-3/18 - Richland County - CIT Training

3/14 - Columbus PD - how our brains respond to stress

3/25 - 3/26 - Wood County - CTO class (PSTG)

3/22 - 3/23 - Delaware County - CCS training

5/2 - 5/5 Medina County (check)

OSHP and BCI offer Ohio Alerts training and they will come to your facility

- Compassionate Care Committee- Holly Lampton & Tom Donahue

Holly - got together after the holidays and have had two meetings so far. 6-8 members in the group with Tom Donahue and Johnna co-chairing to get established.

Two distinct programs: A send a card program, and a deliver a tote program. The cards are in hand and the goal is to have the totes assembled by the conference. The goal is to have roughly \$50 worth of products in the totes. Still compiling resources and the plan is to reevaluate. The state was divided using USHS map.

Committee goals:

- Establishing guidelines/criteria/process for send a card and deliver a tote gesture
- Collaborating and identifying existing peer support teams in each region
- Add NENA members to the committee
- Google drive set up with resources and contact info
- Nominating Committee - Mike Banks

The nominating committee recommended the current slate of officers to carry over from this term to the next, as has been past tradition.

They have also nominated Mike Banks to retain his role as Secretary/Treasurer. Mike Banks asked for nominations from the floor, with none heard. Motion to accept Erica Walsh and seconded by Adrienne Shaffer, nominations were accepted with an all-in favor vote.

serve on committees provided testimony on the commitments and advantages of committee work.

Adjournment

Rose Chambers made the motion to close the meeting, seconded by Nancy Kolcan. Motion passed with all in favor vote. Meeting adjourned at 11:40am.

· Good of the Order and Announcements

NENA Goes to Washington Event

March 15th thru 18th President Johnna Sells and Ohio NENA President Steve Shaner will be representing their chapters at NENA goes to Washington.



President Sells reminded the members in attendance that APCO International committee sign-ups are open. Several members present that currently

Ohio APCO Treasurer's Report - February 2022

From 11/21/2021 to 02/22/2022

Date	Reconciled Date	Num	Description	Memo/Notes	Amount	Running Balance
APCO Checking: Balance b/f						\$14,085.75
11/23/2021	11/30/2021		1-800 Flowers	NRECC/Jay Flowers	-\$74.97	\$14,010.78
12/10/2021	12/31/2021		APCO International	Chapter Dues OH22	\$3,987.52	\$17,998.30
12/16/2021	12/31/2021		Horizon	Web Host Basic Combo Package	-\$39.90	\$17,958.40
01/03/2022	01/31/2022		Transfer to			
			APCO Money Market		-\$5,000.00	\$12,958.40
01/18/2022	01/31/2022		Horizon	Web Host Basic Combo Package	-\$39.90	\$12,918.50
01/21/2022	01/31/2022		APCO International	Chapter Dues OH22	\$2,219.80	\$15,138.30
01/27/2022	01/31/2022		RedBubble	Cards Compassionate Care	-\$214.20	\$14,924.10
02/16/2022			Horizon	Web Host Basic Combo Package	-\$39.90	\$14,884.20
02/18/2022			APCO International	Chapter Dues OH22	\$1,732.90	\$16,617.10
Total For APCO Checkin					\$2,531.35	
APCO Money Market: Balance b/f						\$72,192.89
11/30/2021	11/30/2021		Huntington Bank		\$2.96	\$72,195.85
12/31/2021	12/31/2021		Huntington Bank		\$3.07	\$72,198.92
01/03/2022	01/31/2022		Transfer to APCO			
			Money Market		\$5,000.00	\$77,198.92
01/31/2022	01/31/2022		Huntington Bank		\$3.26	\$77,202.18
Total For APCO Money Market					\$5,009.29	
Gold Star: Balance b/f						\$22,250.52
01/20/2022	01/31/2022		Ohio NENA transfer from NENA online payments for 2020 luncheon		\$1,567.00	\$23,817.52
02/08/2022			Huron County Auditor Full Conference Registration: Tacy Bond & Ryan Gillmor		\$200.00	\$24,017.52
02/15/2022			Fairfield County Auditor Full Conference Registration: Joseph Morris, Aaron Johnsen, Crystal Steele, Lynsey Woodrum		\$400.00	\$24,417.52
02/15/2022			Paypal Transfer	Transfer from paypal account	\$28,629.93	\$53,047.45
Total For Gold Star					\$30,796.93	
Grand Total					\$38,337.57	