NEWSLETTER

APCO International
Leaders in Public Safety Communications®

Member & Chapter Services Committee **January 2018**

EXPLORING APCO HISTORY

The scope of the Historical Committee is to preserve APCO history, supporting the online museum, displaying documents and artifacts at the APCO Annual Conference & Exposition, and by assisting chapters in preserving their own history. The APCO Online Museum and the APCO Library at Bradley University in Peoria, Illinois are the two ways of preserving our history.



The APCO Library at Bradley University in Peoria, Illinois.

The Illinois Chapter of APCO created and maintains the David Swan historical collection, founded in 1982 and located in the Virginius H. Chase Special Collections Center of Bradley University's Cullom-Davis Library. The Library and Illinois APCO encourage the use of this collection by any and all interested persons.

APCO Online Museum.

The APCO Historical committee preserves artifacts at a web site titled, *Past Perfect for Museum Collections*. We invite the membership to visit the Past Perfect web site and view the current objects to get an idea of how to display your Chapter's history at the APCO Online Museum.

Now that you know about our history sites, it is time to view what is readily available. Both sites are accessible from the APCOintl.org web site. Next to the "HOME" tab is the "ABOUT" tab, go ahead and select. A menu item at the right side is APCO history. Click on the tab and you have two choices; "APCO History or APCO Online Museum".

APCO History will take you to the Bradley Library page, scroll down to APCOhistory.org, Click on the link and you will be at the APCO International historical collection. Scroll down for information on APCO's founding, APCO insignias or using the APCO collection tab. Select "advanced search" to access the database of APCO articles from the *APCO Bulletin* or *Public Safety Communications*.

To search for articles just enter any or all of the requested information. Search dates are in year-month format. As an example; if you enter a title such as *"Comm Centers"* with dates from *"2000-01 to 2015-12"* you will end up with 226 entries. You can narrow search results or peruse all the listed articles.

When you select "APCO Online Museum" it will take you to the portal for the museum. Scroll down the page and select "Visit the Online Museum". This will lead to the opening page. Select the random image tab and a variety of APCO objects will appear. Click on any image for more detailed descriptions. View all the images or use the advanced search tab for specific objects.

The APCO Historical Committee is putting out a challenge to all Chapters: Preserve your Chapter history by submitting five items to the web site. To submit a photograph of an item, please use the online museum submission form. All chapters have historic photos and artifacts and unsure of what to do with them. Submit them to the museum on the form and you will have a place to store your Chapter's history. Now that you have visited the Museum get an action plan ready to preserve history from your chapter and just "HIT submit".

APCO Historical Committee

Membership Information

Member Type	01/1/2017	01/1/2018
Associate	**3,275**	**3,200**
Full Member	**5,924**	**5,644**
Full Group Members	**3,874**	**4,738**
Online Group Members	**10,621**	**10,871**
Commercial	**764**	**716**
Commercial Group Members	**10**	**14**
Total Number of Members	**24,468**	**25,183**
Total Number of Group Agencies	**828**	**803**
Commercial Group	**38**	**48**

APCO Institute Schedule and Upcoming APCO Institute Courses



Where Public Safety Turns to Learn

The APCO Institute offers a variety of certification and CDE courses online and at agencies around the country. All are taught by the Institutes adjunct instructor corps, who bring a wealth of real-world experience to the classroom. See what live courses are coming to your area. Or, view the upcoming online course listing. For more information, contact the Institute.

January 2018

2018 REMINDERS



Nominate your Shining Star January 1st 2018

APCO International presents annual awards to public safety communications personnel recognizing those who have demonstrated the highest levels of performance in the practice of public safety communications



. Visit https://www.apcointl.org/apco-membership/awards/psap-awards.html for more information. Nominations are being accepted in the online format starting January 1st, 2018 until April 1, 2018.

2018 Upcoming APCO Webinars



- **March 15, 2018:** *Writing Effective Policy for the Comm Center: The ABCs and 123s*
- **May 17, 2018:** *Career Planning: It's Not Just a Job*

Registration and more information at: https://www.apcointl.org/webinars

Cost: **FREE** for members ($59 for non-members)

APCO Historical Committee

Calling ALL Chapters!!

The Historical Committee would like to know who is your

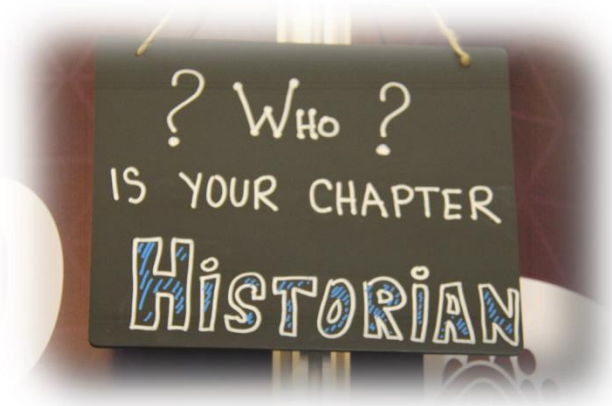
designated Chapter Historian!

Chapter Historians are encouraged to collect historical

Documents and photos from their chapter.

Please submit the name of your Historian to aspirescu@ocsd.org

Thank you.



Commercial Advisory Membership (The CCAM Corner)

Public Safety Assistance Center (PSAC) for Harvey Relief – *Bill Behar TX APCO CCAM*



We are all aware of the of the devastation the Texas coastline received from hurricane Harvey. So many people reach out and stepped up to help our friends and colleagues. In September, we were able to reach out to the commercial members and request donations.

We want to extend a **thank you** to the following companies; Geo-Comm, Priority Dispatch, Rapid SOS, Mission Critical Partners, Commercial Electronics Corp., West, Genesis, NRC Tele.com, Team 911, INEMSOFT and The Healthy Dispatcher for their financial support.

We had three locations for the PSAC, The Woodlands, Beaumont, and Port Aransas. We are still waiting the final numbers, but many individuals and families were helped by the donations from so many.

The week of Sept. 17th the PSAC in The Woodlands was open for business. We received donations from many various sources, The Genesis Group sent a trailer full of supplies, from wheel barrows and shovels, to household items like pots and pans.

We receive packages daily from many various locations. There were items that came in from Bellingham WA, Fairbanks AK and many other locations. We had a couple and their teenage children come in from GA to make a delivery of gift cards and they stayed and helped unload a trailer. We had 2 ladies that came from CA to help in the PSAC, they had been helping in a couple of locations and spent the last day of their trip helping us.

A delivery was made to Friendswood PD they were so excited to be able to receive the truckload of stuff. The next day they sent two officers to the PSAC and we loaded up their van.

We met several people that had lost everything. Please, stop for a moment and think about 4' of water in your home. What would you have lost. Now think about 8-10' feet of water in your home. No notice, you have never had an issue with flooding before and you have lived in the area for many years. While in the area we found out that there were people living in tents on their front yard because they had no place to go.



To date we have been able to provide assistance to about 120 families in total.

Over $40,000 was raised just from donations. These donations ranged in amounts and came from all across the country. Our brothers and sisters (comrades in arms) across the nation did fund raisers, and bought T-shirts. For example, the AZ conference sent the proceeds from their 50 - 50 raffle.

It has been an honor to be able to assist so many. Please keep the gulf coast of Texas in your thoughts and prayers. They have a very long journey ahead of them.

January 2018

2018 APCO - NENA Minnesota Communications Conference

APCO - NENA / MSA

911 COMMUNICATIONS CONFERENCE

MARCH 19 - MARCH 22, 2018

ARROWWOOD RESORT; ALEXANDRIA, MN

Go to APCO-NENA-MN.org for Registration Information!

The Pain Behind the Badge (Clarke and Tracie Paris)

Leadership Development: Essentials in Communications (Moetivations)

Laugh for the Health of It and ***Take This Job and Love It*** (Robin Getman)

Strategies to Deal with Change and ***Taking Care of You*** (Michael Kutzke)

Position to Perform (Morris Morrison)

January 2018

2018 APCO Atlantic Chapter Conference And Expo

SAVE THE DATES

PLAN YOUR BUDGETS

OCT. 15-17, 2018

ATLANTIC APCO
Leaders in Public Safety Communications

CHAPTER ANNUAL CONFERENCE & EXPO

Maine- New Hampshire, Vermont, Massachusetts, Connecticut, Rhode Island

New York states

@ THE MYSTIC MARRIOTT HOTEL & SPA GROTON

625 North Route 117, Groton, CT 06340

OPPORTUNITIES FOR VENDOR DISPLAYS, DEMONSTRATIONS, SPEAKER PRESENTATIONS, SPONSORSHIPS

FOR MORE INFORMATION:

SEE APCO-ATLANTIC.ORG

TAMMY WRIGHT–HOST

TWRIGHT@BERLINPD.ORG

2018 APCO Envision -- The Future of Public Safety Communications

APCO Envision
The Future of Public Safety Communications
Nashville, TN | February 15, 2018

This intensive training is designed to give current and aspiring leaders in emergency communications the knowledge and strategies they need to manage technology-focused issues such as cybersecurity and NG9-1-1. Learn from top experts of the very latest developments that will impact the future of your role and profession. *This training is worth seven (7) CEUs.*
www.apcoenvision.org

2018 APCO Texas Public Safety Conference

SAVE THE DATE!

APRIL 8 - 11, 2018

TEXAS PUBLIC SAFETY CONFERENCE
Serving Texas and the International Border Regions
hosted by TX APCO and TX NENA

2018 APCO Missouri Conference

MISSOURI PUBLIC SAFETY COMMUNICATIONS CONFERENCE

The MPSCC is hosted by the Missouri Department of Public Safety, the Missouri 911 Director's Association, and the Missouri Chapters of APCO and NENA

March 4-7, 2018

St Louis Union Station

Registration Open!
www.regonline.com/spring2018mpscc

More Information at www.mpscc911.org

2018 APCO Pennsylvania Conference

2018 Pennsylvania APCO Conference – Lancaster, Pennsylvania

The Pennsylvania Chapter of APCO International is proud to announce their 2018 PA APCO Conference! The conference will be held April 15th – 18th, 2018, at the Best Western Premier Eden Resort in Lancaster, Pennsylvania.

Vendor Booths and Conference Sponsorships are available!

Visit http://www.paapco.org for additional info!

2018 APCO North Carolina Telecommunicator Training Symposium



North Carolina APCO is pleased to announce that the **5th Annual Telecommunicator Training Symposium** will be held **April 9-11, 2018** at the **Embassy Suites – Greensboro Airport** (204 Centreport Dr, Greensboro, NC). The target audience for this event are front line telecommunicators, providing three days of high quality, relevant training.

Registration is OPEN, forms available ONLINE

Visit www.tcsymposium.org for additional details!

2018 APCO Western Regional Conference

2018 APCO Western Regional Conference
hosted by the Washington State Chapter
of APCO-NENA

Tacoma Convention Center, Tacoma, WA

Week of March 26, 2018

Click here for CALL FOR PAPERS details

2 primary hotels: Murano Hotel & Courtyard by Marriot (10 hotels total)

Visit www.2018.apcowrc.org for more information.

AK, AS, AZ, CA, CO, GU, HI, ID, MT, NV, NM, OR, UT, WA, WY
WESTERN REGION APCO
Leaders in Public Safety Communications

January 2018

2018 APCO / NENA Louisiana Symposium

LOUISIANA NENA/ APCO 2018 SYMPOSIUM

April 16-18, 2018 Paragon Casino Resort
Marksville, LA

Host Hotel:
Paragon Casino Resort
711 Paragon Place
Marksville, LA 71351
Reservations Phone: 1-800-642-7777
Symposium Room Rates $79.00
Room Code: 2018 APCO/NENA-NENA15GG

Schedule of Events

Monday, April 16, 2018

7:00 – 11:00 Telecommunicator Emergency Response Taskforce (TERT) Training

8:30 – 2:30 Symposium Registration

10:15 – 10:45 New Attendee Orientation

11:00 – 1:00 Opening Ceremony

1:00 – 4:00 Educational Sessions

4:15 – 6:30 Opening of Exhibit Hall

6:30 – till Networking Social

Tuesday, April 17, 2018

7:30 – 9:00 Breakfast Buffet

8:30 – 10:30 Symposium Registration

8:30 – 11:30 Educational Sessions

9:00 – 3:00 Exhibit Hall Open

1:00 – 2:00 Educational Sessions

3:15 – 5:00 Chapter Meetings

6:00 – till Networking Social

Wednesday, April 18, 2018

7:30 – 9:00 Breakfast Buffet

9:00 – 12:00 Education Session

12:00 – 12:15 Closing Remarks and Door Prizes

1:00 – 6:00 APCO Communications Center Supervisor Course

Thursday - Friday, April 19-20, 2018

8:00 – 5:00 APCO Communications Center Supervisor Course

Educational Session Topic's - TBA

For more information and registration forms follow link below:

http://www.louisiananena.org/symposium.asp

Committee Members and Chapter Assignments

NAME	CHAPTER ASSIGNMENT	EMAIL ADDRESS
Diamond, David – Group Leader	Group Leader	djosephdiamond@comcast.net
Jones, Jonathan L.	Chair	Jonathan.Jones@athensclarkecounty.com
LaMonica, Brian E. RPL	Vice Chair	Svpsd116@gmail.com
Allgood, Austin	Kentucky, West Virginia	aallgood@nhcgov.com
Anderson, Jeryl	Arkansas, Missouri	janderson@orangecountync.gov
Bates, Gary	Indiana, Illinois	gary.bates@co.howard.in.us
Cochran, Regina	Texas, Oklahoma	Regina.cochran@sheriff.hctx.net
Crawford, Karen	Washington, Oregon	klcrawford@spokanecounty.org
Dietz, Cindy RPL	Scribe	cadietz@ycdes.org
Espindola, Scott	CPRA, N California	sespindola@sbcsd.org
Gusa, Grayson	North Carolina, Virginia	Grayson.gusa@ncapco.org
Heimkes, Julie	Commercial	jheimkes@gmail.com
Hughes, Jessica	Minnesota, Iowa	Jessica.hughes@decaturga.com
Humphrey, Carolyn, RPL	Newsletter Editor	cehumphrey911@gmail.com
Iacono, Jessica	Pennsylvania, Ohio	JLIacono@ycdes.org
Kall, Carmella	MidEastern, Caribbean, Pacific	cak0836@gmail.com
Kempf-Barnes, Donna RPL	Michigan, Wisconsin	kempf-barnesd@michigan.gov
Lafferty, Lawrence J.	Atlantic	IrishScorpion32@gmail.com
Little Gloria	Kansas, Nebraska	Gloria.little@co.jones.tx.us
Lutze, Nancie RPL	Nevada, Utah	nlutzeps@gmail.com
Palmer, John (Russ)	Georgia, Florida Alabama	PalmerR@dlcga.com
Pelham, Jared	Tennessee, Alaska South Carolina	Pelham_j@hc911.org
Schreiner, Matthew	North Dakota, South Dakota	schreiner628@att.net
Spirescu, Adriana	Arizona, New Mexico	aspirescu@ocsd.org
Stroh, Melissa	Montana, Idaho	melissa.stroh@isp.idaho.gov
Varnado,Jack RPL	Louisiana, Mississippi, Saudi Arabia	Jvarnado@LPSO.org
Walton, Michele	Colorado, Wyoming	mwalton@lcwy.org



January 2018

From the Member and Chapter Services Committee

Dear APCO Officers and Members,

The Member and Chapter Services Committee (MCSC) supports the membership at the chapter level by building relationships with chapter leaders. Each MCSC member is assigned to represent Chapters and throughout the year they maintain information flow with the chapter leaders. We are here to keep APCO members informed of association policies, governance guidelines, and other APCO programs. Just as important, we push issues from the local level to the APCO leadership level. We work for the people and strive to make sure you receive all that you can from your APCO membership.

MCSC members work diligently to get program questions or information out to the local chapters, gather the needed feedback, and get answers back to the APCO organization. We share information about programs, training, and initiatives supported by APCO International as well as upcoming events through the monthly MCSC e-Newsletter.

MCSC works to build relationships among chapter leaders through training classes and webinars hosted during the year. We also assist the APCO organization staff to provide chapter leader training and workshops at the annual conference. But, we need your help to make these things happen. You can assist us by:

- Keeping your Chapter officer list up-to-date with APCO headquarters.
- Submitting information about upcoming events or programs in your Chapter for the e-Newsletter.
- Keeping the contact information of your MCSC representative handy so if you have questions or need anything you can call on us to help.
- Participating in chapter officer calls, webinars, and training so that you are up-to-date with the current information.
- Letting your MCSC representative know who to contact in order to get information about your chapter if the President of your Chapter is not the primary contact person..
- Looking for the monthly e-Newsletter and providing us with feedback through your chapter.

We are very fortunate to have members on the MCSC who support APCO and are willing to volunteer their time to make sure that APCO can meet its vision to strengthen our communities by empowering and educating public safety communications professionals. As a committee, we look forward to continuing to work with you!

Sincerely,

Member and Chapter Services Committee