OHIO PROGRAM OFFICE
DEPARTMENT OF ADMINISTRATIVE SERVICES

Ohio 9-1-1 Newsletter

August 2017

Ohio 9-1-1 Ride-Along with Marion Fire



The Public Safety Ride-Along Program of the Ohio 9-1-1 Program Office continued in March as Ohio 9-1-1 Administrator Rob Jackson rode along with the Marion Fire Department.

The Marion crew members gave valuable insight into their operations and the needs they have concerning 9-1-1 and dispatching. Overall, a variety of EMS calls were handled, along with a fire alarm that turned out to be a false alarm. The Marion Fire Department crew were very accommodating and the ride-along was very beneficial.

Federal Engineering Comprehensive NG9-1-1 Recommendation

At the June 29 meeting of the Ohio Statewide Emergency Services Internet Protocol Network (ESINet) Steering Committee, Ohio's NG9-1-1 consultants from Federal Engineering (formerly L.R. Kimball) gave their comprehensive recommendation as to the development of a Next Generation 9-1-1 system in Ohio. Barbara Vos, project manager for Federal Engineering, briefed committee members on the major points of the detailed report, which provided a number of specific recommendations.

First, Federal Engineering recommends the State of Ohio move toward a universal device fee, rather than just a wireless fee. This approach would include landline, VOIP, wireless and other devices capable of contacting 9-1-1. The universal device fee would allow the State of Ohio to continue disbursements to the counties, but also provide for a central call routing and core services system available to the counties.

In addition, Federal Engineering recommends a cohesive 9-1-1 approach. This includes all PSAPs, rather than just PSAPs that initially answer wireless 9-1-1 calls, be required to follow the PSAP Operations Rules and criteria established and ensure that however a citizen contacts 9-1-1, they receive consistent and professional service. For additional information, please see the "Shared Documents" section of the ESINet Steering Committee page at 911.ohio.gov. The full report is available for review under the title "Ohio NG9-1-1 Funding Report 6/29/17."

Combined PSAP Operations and Technical Standards Subcommittee Meetings

In anticipation of the recommendations made by the NG9-1-1 consultants from Federal Engineering discussed above, the PSAP Operations Subcommittee and the Technical Standards Subcommittee have held a series of meetings to discuss potential revisions to ORC Chapter 128. These meetings have focused on reviewing the current law to identify language that needs to be modified to allow the most advantageous environment for NG9-1-1 to be developed in Ohio.

Thus far, the meetings have been well attended and the chairs of each subcommittee have received an abundance of valuable input from stakeholders throughout the 9-1-1 community. Areas of focus have included definition changes, expanding the scope of ORC 128 to include all of 9-1-1 rather than just wireless 9-1-1, and altering the funding method currently in use for 9-1-1 at the state level. Key participation from a variety of organizations, such as the Buckeye State Sheriff's Association, Ohio APCO and the Ohio Fire Chief's Association to name just a few, has been a critical component in making this process successful.

New ESINet Steering Committee Members

Three new legislators have joined the ranks of the ESINet Steering Committee in 2017: Sen. Frank Hoagland, Sen. Sean O'Brien and Rep. Rick Carfagna. Each brings valuable experience and presence to

the steering committee that will aid in moving NG9-1-1 forward in Ohio.



Sen. Frank Hoagland

Sen. Frank Hoagland joins the committee from Ohio Senate District 30, representing portions of southeastern Ohio. He is serving his first term as a member of the Ohio Senate. Prior to his time as a legislator, Sen. Hoagland spent 30 years serving the United States as a Navy SEAL before going on to become a small business owner in eastern Ohio.

Source: http://ohiosenate.gov/hoagland/biography



Sen. Sean O'Brien

Sen. Sean O'Brien also is serving his first term in the Ohio Senate, representing constituents from the 32nd District in northeastern Ohio. Prior to becoming a state senator, he was a member of the Ohio

House of Representatives and an assistant Trumbull County prosecutor. Also a community leader and activist, he founded the Trumbull County Community Foundation.

Source: http://ohiosenate.gov/obrien/biography



Rep. Rick Carfagna

Rep. Rick Carfagna joins the ESINet Steering Committee during his first term as a member of the Ohio House of Representatives, representing District 68 which includes Knox County and eastern Delaware County. Prior to becoming a member of the legislature, Rep. Carfagna served as a member of the Ohio Legislative Service Commission's Fellowship Program, a legislative aid in the Ohio House of Representatives, a government relations manager for Time Warner Cable and a Genoa Township trustee.

Source: http://www.ohiohouse.gov/rick-carfagna/biography

The Ohio 9-1-1 Program Office and the rest of the ESINet Steering Committee are pleased to get to work alongside these public servants and advocates for public safety so that the citizens of Ohio will be provided with the best quality of 9-1-1 service available.

2017 Ohio State Fair Booth



Teddy Trooper (Mascot of the Ohio Troopers Coalition) visits with Melissa Wulliger of the Ohio 9-1-1 Program Office at the 2017 Ohio State Fair booth.

In conjunction with the Ohio AMBER Alert Advisory Committee, the Ohio 9-1-1 Program Office once again operated a booth at the 2017 Ohio State Fair inside the Bricker Building, July 26 through Aug. 6. Staff members from the Ohio AMBER Alert Advisory Committee and the Ohio 9-1-1 Program Office combined to work the booth each day of the fair to raise public awareness about each program through distributing informational material and engaging in dialogue with attendees.

Reception to the fair booth was predominantly positive, as it was in 2016 during the first year of participation. There were a variety of contacts with teachers and community groups who were interested in the programs and information to share with their students and members.

Op and Rader 9-1-1 Education Curriculum in Use

Submitted by Anne Barr, Union County Sheriff's Office



On June 1, Union County Communications Director Anne Barr and Dispatcher Kaylen Seabrook participated in a Vacation Bible School Safety Day at Jerome United Methodist Church hosted by the Jerome Township Fire Department. Five groups of different ages were split up and visited stations in 20 minute segments to learn about the different aspects of public safety first responders. Director Barr and Dispatcher Seabrook used the new training video and several handouts on the Ohio 9-1-1 Program Office website to educate the students on the proper way to call 9-1-1 and what information is needed when they do have an emergency. Approximately 135 students were in attendance.

Compliance and Support Coordinator joins team

The Ohio 9-1-1 Program Office has hired Sharon McMurray as the new Compliance and Support Coordinator. Sharon brings with her more than 30 years of public safety experience, most recently serving as the director of administration for the Summit County Sheriff's Office. Sharon will be tasked with developing and implementing a compliance and support program to ensure that all PSAPs falling under the jurisdiction of the PSAP Operations Rules are meeting the standards. The Ohio 9-1-1 Program Office is excited to have Sharon on board as a valuable addition to the team.



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